

AGREEMENT BETWEEN  
SEIU DISTRICT 1199, WV/KY/OH  
THE HEALTH CARE AND SOCIAL  
SERVICE UNION, CTW, CLC



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AND



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**AGREEMENT BETWEEN  
BOARD OF TRUSTEES, CLEVELAND PUBLIC LIBRARY AND  
SEIU DISTRICT 1199, WV/KY/OH, THE HEALTH CARE AND  
SOCIAL SERVICE UNION, CTW, CLC**

ARTICLE I: PURPOSE

Section 1: Parties to Agreement. This Agreement is entered into between Cleveland Public Library, hereinafter referred to as the "Library" and Service Employees International Union, District 1199, WV/KY/OH, The Health Care and Social Service Union, CTW, CLC, hereinafter referred to as the "Union," and constitutes a binding agreement between the parties.

Section 2: Intent of Agreement. This Agreement is designed to provide a fair and reasonable method by which the Library employees covered by this Agreement can participate through their exclusive bargaining agent in the establishment of terms and conditions of their employment and to establish an orderly procedure for the resolution of differences between the Library and the staff.

The parties agree to maintain, encourage and assure the dignity and mutual respect of all staff members at the Library.

The intent and purpose of the Agreement are to establish harmonious and productive relationships between the Library and the staff who are subject hereto; to clarify certain rights, privileges and obligations of the parties together with certain working conditions; and to establish an amicable process of collective bargaining.

ARTICLE II: RECOGNITION

A. Recognition Defined. The Board of Trustees hereby recognizes the Union as the sole and exclusive bargaining representative for the members of the bargaining unit defined below. This recognition shall be for the purpose of bargaining about wages, fringe benefits, hours and terms and conditions of employment.

B. The bargaining unit shall consist of all employees of the Cleveland Public Library employed on a full-time or part-time regular basis, excluding supervisory, managerial, confidential, seasonal, casual employees and pages as defined and described by the State Employment- Relations Board in case number 86-REP-4-0146, as modified by the State Employment Relations Board in case number 01-REP-07-0168 on December 6, 2001, upon the merger of Service Employees International Union District 925 (Ohio) with Service Employees

International Union District 1199. The classifications included in the bargaining unit are listed in Article XI, Section D.5.

ARTICLE IIa: MANAGEMENT RIGHTS

A. The management rights of the Library shall include, but not be limited to:

1. Determine matters of inherent managerial policy which include, but are not limited to areas of discretion or policy such as the functions and programs of the Library, standards of services, its overall budget, utilization of technology, and organizational structure;
2. Direct, supervise, evaluate, or hire employees;
3. Maintain and improve the efficiency and effectiveness of governmental operations;
4. Determine the overall methods, process, means, or personnel by which governmental operations are to be conducted;
5. Suspend, discipline, demote, or discharge for just cause, or lay off, transfer, schedule, promote or retain employees;
6. Determine the adequacy of the work force;
7. Determine the overall mission of the employer as a unit of government;
8. Effectively manage the work force;
9. Take actions to carry out the mission of the Library as a governmental unit.

B. The exercise of the foregoing rights, and the adoption of reasonable policies, rules and practices in furtherance thereof, shall be limited only by the specific terms of this Agreement and Ohio statutes, including particularly Ohio Revised Code section 4117.08; and then only to the extent such specific terms hereof are in conformance with the Constitution and laws of the State of Ohio and the Constitution and laws of the United States.

C. The Library will give the SEIU District 1199 Executive Board Member(s) or designee(s) and the District 1199 Administrative Organizer at least forty-eight (48) hours prior notice before discussing departmental issues affecting pay, hours and/or employment conditions with bargaining unit employees. The notice will be sent by electronic mail with return receipt requested, and will include a description of the issue(s) to be discussed.

In response to the notice, the Union may choose to participate in the discussion and/or request, if necessary, a postponement for a reasonable length of time so it can participate in the meeting. If the Union chooses not to participate and/or does not respond to the notice, the Library may proceed to discuss with the employees the issue(s) about which it gave notice and

the Union will have waived any rights it may have under this Agreement or Section 4117 of the O.R.C. to claim or assert that the Library has dealt directly with bargaining unit employees.

### ARTICLE III: GRIEVANCE PROCEDURE

A. Definition. A grievance is a dispute or difference between the Library and the Union, or between the Library and an employee(s), concerning the wages, fringe benefits, hours, and other terms and conditions of employment set forth in this Agreement, the interpretation and/or application of and/or compliance with any provision of this Agreement including all disciplinary actions; and when any such grievances arise, the following procedure shall be observed.

#### B. Initiation and Steps of Grievance.

1. Pre-Grievance Resolution: The following procedures shall be followed in addressing any potential Step I grievances: An employee shall make a reasonable effort to talk with her/his supervisor for the purpose of resolving the grievance on an informal basis before filing a written grievance. It is the intention of the Library and the Union to ensure that this meeting consists of *meaningful dialogue* and a spirit of *joint problem-solving* focused on resolving the dispute. Whenever possible, this meeting shall take place one-on-one between the employee and his/her immediate supervisor. Employees always retain the right to seek the advice of a Union steward/delegate prior to or after the meeting with their supervisor.

The employee shall use his/her best efforts to notify the supervisor that the meeting is a "pre-grievance" meeting. It must be clear to both the employee and the supervisor that the discussion is part of the "pre-grievance" process and an attempt to resolve the issue. The employee and the supervisor should set up a mutually agreeable time at which to privately discuss the matter. Discussion should be focused on problem-solving and resolving the issue at hand rather than a dispute as to whether or not there has been a contractual violation.

Immediate supervisors are encouraged to resolve the situation at hand without permission or consultation from higher level Administrators. Supervisors may, however, consult with their manager and/or the Human Resources Department if more information is needed or if they are unsure of an appropriate solution(s) or applicable contractual provisions, legal requirements or Library policy.

Neither the Union nor the Library will claim any precedent or contractual violation as a result of such resolution(s).

If the employee and immediate supervisor are unable or unwilling to resolve the situation one-on-one, another meeting may be scheduled in an attempt to resolve the issue. This second meeting may include the employee's Union steward/delegate and the appropriate Administrator

or designee. The purpose of including Union representatives and the Administrator or designee is to include others not personally involved in the situation and to encourage creative solutions that may not have been considered.

The pre-grievance resolution process must happen within nine (9) calendar days of the event giving rise to the potential grievance. In order to encourage resolution prior to filing a written grievance at Step 1, the Library and the Union may mutually agree, in writing, to extend the deadlines described below.

2. Step 1: During the term of this Agreement, Step 1 shall be as follows: an employee shall make a reasonable effort to talk with her/his agency head for the purpose of resolving the grievance on an informal basis before filing a written grievance. An employee shall initiate a written grievance with her/his agency head, with a copy to their Administrator and the Human Resources Director or designee anytime within nine (9) calendar days<sup>1</sup> of the event giving rise to the grievance. The grievant or the Union, as the case may be, shall make a reasonable effort to specify the incident/actions in the grievance including, but not limited to, the date, time, and the incident/action. However, in order to promote a clearer understanding of the issues involved in a grievance, the grievant and/or the Union shall make a reasonable effort to file a grievance within seven (7) calendar days of the event giving rise to the grievance. If the Library needs further information or if clarification is needed, the Library may contact the Union for further clarification within twenty- four (24) hours of receipt of the written grievance. The Union shall respond to such request from the Library within twenty four (24) hours or the expiration of the nine (9) day period from the date of the incident. The agency head must reply in writing to the grievant within seven (7) calendar days of receipt of the written grievance, with a copy to the Human Resources Department, the appropriate Administrator, the Union Delegate(s), the designated SEIU District 1199 Executive Board Member, and a copy to the Union office.

3. Step 2: If the grievance is not resolved with the Step 1 response, the grievant and/or the Union may appeal the grievance to Step 2 within seven (7) calendar days after receipt of the Step 1 response by filing an appeal with the Human Resources Director or designee. The grievant, accompanied at her/his choice by up to two (2) Union representative(s) will meet to discuss the grievance within five (5) calendar days after presentation of the Step 2 appeal with the Human Resources Director or designee. The District 1199 Union Representative shall also have the option of attending the Step 2 meeting. Within nine (9) calendar days after the meeting at Step 2 the Human Resources Director shall render a written

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<sup>1</sup> "Days" throughout this Agreement shall refer to calendar days, unless otherwise specified.

response to the grievant with copies to the appropriate Administrator, the Union Delegate(s), the designated SEIU District 1199 Executive Board Member and Union office.

4. Step 3: If the grievance is not resolved with the written response at Step 2, the Union may initiate arbitration by filing written notices of such decision with the Deputy Director or other designated Administrator, with a copy to the Human Resources Director, within thirty (30) calendar days from receipt of the Step 2 response.

C. Mediation. The parties may mutually agree to pursue mediation of a grievance in accordance with the Rules of the Federal Mediation and Conciliation Service (FMCS) within the thirty (30) calendar day period at Step 3, prior to written notification by the Union to the Deputy Director or other designated Administrator and the American Arbitration Association (AAA) or FMCS of the Union's intent to arbitrate. Such an agreement among the parties will be confirmed in writing. If mediation is utilized the Union need not request a panel of arbitrators until twenty-one (21) calendar days after the conclusion of the mediation.

1. Mediation will be pursued and conducted in accordance with the Rules of the FMCS in effect on the date that the request for mediation was sent or through a non-FMCS mediator mutually appointed by the parties.

2. Any party may end mediation at any time after participation in the mediation process by giving written notice to the mediator and to the other party or parties. The mediator may withdraw at any time by giving written notice to the parties.

3. The fees and expenses of mediation, if any, will be borne equally by the Library and the Union.

D. Arbitration. The Union shall notify the Library of its intent to appeal the grievance to arbitration. Upon written notice of the Union's intent to arbitrate a grievance, AAA or FMCS shall submit up to three panels of nine arbitrators to each party. The arbitrators will be chosen and the matter shall proceed in accordance with the AAA or FMCS then applicable rules and regulations, except that either party shall have the right to reject one panel in its entirety. If the Union does not notify AAA or FMCS of its intent to appeal the grievance to arbitration within seven (7) calendar days of the Step 3 notification to the Deputy Director or other designated Administrator, the Library may notify AAA or FMCS. The fees and expenses of the arbitrators shall be borne by the losing party; provided however, such fees and expenses shall be borne equally by the parties in arbitrations involving individual grievances, including but not limited to discipline, discharge, and bidding.

In the event a matter proceeds to arbitration, the arbitrator shall have jurisdiction only over the matter submitted. The arbitrator shall have no authority to add to or subtract from or

modify in any way the provisions of this Agreement. The arbitrator is specifically prohibited from making any decisions which are inconsistent with the terms of Agreement or contrary to law.

E. Final and Binding. The grievance procedure set forth herein shall be the exclusive method of reviewing and settling grievances between the Library and the Union and/or between the Library and an employee(s) and by invoking this procedure the Union and the Library waive the right to litigate or resolve such grievances in any other forum or by any other procedure. All decisions of arbitrators and all pre-arbitration grievance settlements reached by the Union and the Library shall be final and binding on the Library, the Union, and the employees.

F. Submission and Processing of Grievances. Any grievance which the Library may have against the Union concerning an alleged violation of the terms of this Agreement by the Union, may be presented in writing by the Human Resources Director to the SEIU District 1199 Executive Board Member(s) with a copy to the District 1199 Ohio Public Sector Administrator within nine (9) calendar days of the event giving rise to the grievance. The SEIU District 1199 Executive Board Member(s) shall respond within nine (9) calendar days of receipt of the grievance. If the grievance is not resolved at this step, the Library may notify the Union President and District 1199 Ohio Public Sector Administrator of its intent to appeal the grievance to arbitration in accordance with paragraphs D and E of this Article. The status quo with regards to the events giving rise to the grievance shall be maintained until the grievance is settled or an arbitrator makes a determination.

G. Discharge.

1. The Union recognizes the Library's right to discharge for just cause. In discharge cases, all claims for back pay shall be limited to the amount agreed upon by the parties or ordered by the arbitrator, less any unemployment or other compensation that the employee may have received from gainful employment attained during the period of back pay.

2. For employees who face pending discharge, the Library shall provide reasonable written notice to the employee and to the Union of the charges and of a formal hearing before the Director (or his/her designee). At this hearing the employee shall have the right to Union representation. The ruling which results from the hearing shall be in writing, with a copy to the SEIU District 1199 Executive Board Member(s).

3. A grievance with respect to discharge of an employee shall be filed within three (3) calendar days of receipt of the Library's notice to the employee and the Union President and shall begin at Step 2. If the grievant or Union is not satisfied with the written response at Step 2, the Union may initiate arbitration as provided in Step 3 within twelve (12) calendar days of receipt of such written response.

4. Both parties agree to expedite the handling of discharge cases, and when such cases are processed to arbitration, the parties will jointly urge the arbitrator to issue a decision within thirty (30) calendar days from the conclusion of a hearing.

H. General Conditions.

1. Any grievance in Step 1 and 2 which is not answered in a timely manner may be automatically appealed to the next Step.

2. In the event the Union determines, at any level of the grievance procedure, that a grievance should not be carried further, the Union may cease processing the grievance, in which event the grievant may continue the procedure without Union assistance and at the grievant's own cost.

3. The Union shall be entitled to receipt of copies of all notice and written dispositions pertaining to a grievance.

4. Hearings and meetings held under this procedure shall be conducted at a time and place which will afford a fair and reasonable opportunity for all persons entitled to be present to attend.

5. If a grievance affects a group of members of the bargaining unit from more than one branch or agency, or if it arises from the actions of an authority higher than the grievant's immediate supervisor, it may initially be submitted at Step 2, provided the grievance sufficiently identifies the affected employees by name, classification, or otherwise.

6. The time limits set forth in this grievance procedure may be extended by mutual agreement of the grievant, Union representative and Library representatives. Such extensions will be confirmed in writing.

7. This grievance procedure shall not limit the right of any employees to present a grievance and have it adjusted without intervention of the Union as required by Ohio Revised Code Section 4117.03(A)(5), as long as the adjustment is not inconsistent with the terms of this Agreement and provided that the Union shall have notice of and the opportunity to have a representative present as an observer at the final adjustment proceeding.

8. The parties will accept same day facsimiles to meet any deadline herein specified.

9. "Receipt" as referenced in this Article means three (3) calendar days from the date sent via Library internal mail, or four (4) calendar days via U.S. regular mail.

#### ARTICLE IV: UNION AND EMPLOYEE RIGHTS

A. Personnel Files. The Human Resources Department shall maintain up to date files on all employees of the Library, and the originals or copies of forms, requests, correspondence, and other materials relating to employees shall be included in their files.

1. Employees have the right, and shall be encouraged, to add complimentary materials to their files at any time, and the receipt of such materials shall be acknowledged by the Human Resources Department.

2. Each employee shall have the right to inspect her/his personnel file at any reasonable time in the presence of the Human Resources Director or his/her designee in accordance with Section 1347 of the Ohio Revised Code.

3. Upon the request of the employee, the Library shall furnish the employee with copies of any materials in her/his personnel file with the exception of form letters of recommendation solicited by initial employment. The Library will provide a copy of the performance evaluation upon request by the employee at the time such evaluation is administered.

4. Written reprimands will not be considered for purposes of discipline one (1) year after entry or for promotional opportunities two (2) years after entry, if no written reprimands have been served since that incident.

The Library may issue written counseling memos to employees in its discretion to bring issues to the attention of the employee; however, counseling memos are not considered written reprimands or disciplinary actions. Employees must sign counseling memo(s) when presented. However, the employee's signature does not indicate agreement with the memo or its content. The employee's signature indicates only that the employee has been presented with a copy of the memo and is aware of its content. Counseling memos will be filed in a separate jacket in the employee's personnel file.

When personnel files are requested by managers to review for the purpose of job bidding, the files will be reviewed by Human Resources and outdated disciplinary actions (as described in paragraph 4 above) and any counseling memos that remain in the regular personnel file will be placed in the separate jacket. The jacket will be removed while the file is being reviewed for job bidding purposes only and will not be provided to the hiring manager for job bidding purposes. Upon completion of the file review for job bidding purposes, outdated disciplinary actions will be returned to the employee's regular personnel file. Counseling memos will remain in the separate jacket in the employee's personnel file.

5. If anyone, other than the employee, supervisor, Human Resources Department or other member of management, inspects or copies the employee's personnel file, the Human Resources Director or his/her designee shall notify the employee within a reasonable period of time.

B. Release Time. Except as otherwise provided in this Article IV for release time, the internal business of the Union shall be conducted during the non-duty hours of the employees involved, and Union business shall not be conducted in public service areas or on telephones in public service areas, or on telephones normally used for conducting Library business, except in branches where telephones in non-public service areas may not be available.

1. Employees serving on the Union's Chapter Leadership Council are allowed up to a total aggregate number of paid hours which does not exceed forty four (44) non-cumulative hours each month; provided that not more than two (2) employees using release time at the same time shall be assigned to the same branch or department. Such release time may be used for meetings, union training and other purposes pursuant to the contract. Members of the Chapter Leadership Council shall provide to the applicable agency or department head, written notice at least ten (10) days in advance of the proposed usage of paid release time. Such notice shall include the date and time for which release time shall be used.

2. SEIU District 1199 Executive Board Member(s) shall be permitted to use up to an aggregate of eight (8) hours per month of paid non-cumulative release time for the conduct of Union business, provided that she/he informs her/his supervisor one (1) week in advance of the proposed usage. The SEIU District 1199 Executive Board Member(s) may receive telephone calls from the staff of the Union for a reasonable period of time during working hours except on telephones in public service areas.

3. Time used for this purpose is to be subtracted from the "regular" hours worked.

4. In negotiation sessions subsequent to the initial collective bargaining agreement between the parties, the Library shall provide up to a total of forty five (45) non-cumulative hours of release time per week for members of the Union Negotiating Committee.

5. Delegates. Delegates shall be allowed to receive telephone calls for a reasonable period of time pertaining to grievances during work hours, except on telephones in public service areas. Delegates in agencies which have only public service telephones may receive telephone calls pertaining to grievances on public service telephones for a reasonable period of time. In addition, delegates shall have reasonable time to investigate and process grievances in non-public areas which cannot be handled during non-working hours, with prior

approval of the delegate's supervisor. The delegate shall inform the supervisor upon her/his return to the workstation. If a delegate abuses any or all of the privileges in this paragraph, such privileges shall be removed with respect to such delegate. Delegates are Union stewards as that term is generally used.

C. Equal Rights. Both the Library and the Union recognize their respective responsibilities under Federal and State civil rights laws, fair employment practice acts, and other similar constitutional and statutory requirements. Both parties will not discriminate in any manner relating to employment on the basis of race, color, creed, national origin, age, sex, union participation, sexual orientation, handicap, disability or status as a Vietnam Veteran.

The Library and the Union agree that the provisions of the Americans with Disabilities Act will take priority over the terms of this Agreement, provided, however, that the determination of a reasonable accommodation or undue hardship will be made on a case-by-case basis and will not be deemed a precedent.

D. Sexual Harassment. The parties agree that sexual harassment is an offensive form of discrimination and agree that acts of sexual harassment in violation of federal, state or local law are prohibited.

E. Mail. The Union may use the Library's internal distribution system to distribute its newsletters and to communicate between employees on the Union's Chapter Leadership Council concerning the business of the Union.

F. Board of Trustees Meetings. One SEIU District 1199 Executive Board Member or a designated representative of the Union shall be entitled to attend board meetings on paid Library time. The designated Union representative shall inform his/her respective supervisor five (5) calendar days in advance of his/her leaving work for such meetings. The Library shall provide the designated SEIU District 1199 Executive Board Member, via interoffice mail, one (1) copy of the agenda and materials for all Board of Trustees meetings and Board committee meetings if such materials are not picked up by the SEIU District 1199 Executive Board Member or designee at such meetings.

G. Office and Meeting Rooms. The Library shall provide the Union with office space designated by the Library in the Main Library complex at no charge. The Union may use Main Library or Public Services meeting rooms, including meeting rooms at the Lakeshore facility, during closed hours six (6) times per year at no charge. The Union shall schedule the use of rooms with Outreach and Programming Services for Main Library locations and the Lakeshore facility, and with the Director of Public Services for branch locations, or their respective designees.

H. Lockers. The Library will continue to provide lockers for employees in the Main Library and branches for their personal belongings.

I. Union Dues and Services Fees.

1. The Library will deduct any initiation fees and dues levied in accordance with the Constitution and Bylaws of the Union from the pay of members of the bargaining unit upon receipt from the Union of individually signed authorization cards executed by the member for that purpose and bearing his/her signature.

2. All employees who are covered by this Agreement who are not members of the Union and who have been employed by the Library for sixty (60) days or more shall pay a fair share fee not greater than the dues paid by members of the Union. Said fair share fee shall be paid by payroll deduction as provided in this Article.

3. All authorized deductions will be made from the employee's pay on a regular monthly basis in the first paycheck of the month. All deductions shall be transmitted to the Union no later than the 15th day following the end of the month in which the deduction is made together with a list of the members of the bargaining unit paying such dues or fees by payroll deductions, and upon receipt, the Union shall assume all responsibility for the disposition of all funds deducted.

4. The Union shall indemnify and hold the Library and any of its agents harmless against any and all claims, demands, suits and other forms of liability that may arise out of, or by reason of action taken or not taken by the Library for the purpose of complying with any of the provisions of this Article, or in reliance on any notice or authorization form furnished under any of the provisions of this Article.

J. COPE/PAC Check off and Charitable Contributions.

1. The Library will deduct any voluntary written, authorized contribution to the Union's Committee on Political Education (COPE)/PAC (Political Action Committee) and/or any voluntary authorized deduction to one federated charitable campaign which may be designated annually by each party respectively, from the pay of members.

2. The COPE/PAC deduction(s) shall be transmitted to the Union no later than the 15th day following the end of the month in which the deductions are made.

K. Notification.

1. The Library will advise all new employees in the unit that the Union is their collective bargaining representative. The Human Resources Department will also furnish each new employee with a copy of this Agreement.

2. Upon the execution of the Agreement, and by March 1 of each year thereafter the Library will give the Union a list of bargaining unit employees and their job classifications, wage rates and hiring dates.

3. The Library will provide the Union, by the 21st of each month, with a list of all bargaining unit employees who have undergone a change of status during the previous month, their job classifications, and the nature of such status changes (e.g., termination, leave of absence).

4. The Library will provide the Union, on a quarterly basis beginning July 1, a list indicating the current names, identification code and addresses of current bargaining unit employees.

5. The Union will be allotted thirty (30) minutes at each new employee orientation, during which time one (1) union representative may present union orientation for bargaining unit employees on paid library time. The designated Union representative shall inform his/her respective supervisor five (5) calendar days in advance of his/her leaving work for such meetings. The Library shall provide the designated SEIU District 1199 Executive Board Member with a list of upcoming orientation sessions as they are scheduled. Time used for this purpose is to be subtracted from the "regular" hours worked and recorded under the payroll code that is designated by the Library.

L. Bargaining Unit Work. Volunteers and employees who are not in the bargaining unit will not be used to replace bargaining unit positions or used in such a way as to reduce staffing levels.

M. Maintenance of Membership. All bargaining unit employees who are members of the Union shall remain members of the Union unless they give written notice to the SEIU District 1199 Executive Board member(s) and the local Union office (Cleveland), during the period from December 1 through December 31 of any year of this Agreement, of their desire to terminate such membership. At that point, the bargaining unit member shall be subject to the fair share fee set forth in Article IV (1)(2).

N. Unfair Labor Practice Charges. The Union will give written notice by electronic mail with return receipt requested to the Deputy Director or other designated Administrator or, in the event he/she is not available, the Human Resources Director before filing an Unfair Labor Practice Charge. Unless impractical, such notice shall be given at least forty-eight (48) hours in advance of such filing.

## ARTICLE V: HOURS OF WORK

A. The Work Week. The work week for full-time employees shall be a regular schedule of thirty seven and one half (37.5) hours. The work week for part-time regular employees shall be a regular schedule of twenty (20) to less than thirty seven and one half (37.5) hours. The Library will not schedule part-time regular employees for over thirty five (35) hours per week on a regular, ongoing basis.

For all timekeeping purposes, fifteen (15) minutes shall be the minimum timekeeping increment.

For timekeeping purposes, the workweek for all employees shall begin on Sunday at 4:00 a.m. and end on the following Sunday at 3:59 a.m.

1. Tardiness/Leaving Early. Employees are deemed to be on-time for their scheduled shifts if they are at their work area ready to work at their scheduled start time. If an employee is not at his/her work area ready to work at his/her scheduled start time, that employee is deemed to be tardy. Employees are, further, expected to remain at their work area ready to work until the scheduled end of their shift.

Approved emergency leave in accordance with Article XIII of this Agreement shall not be counted as an incidence of tardiness.

2. Progressive Discipline for Tardiness and/or Leaving Early starts after six (6) instances of tardiness and/or leaving prior to the end of the employee's scheduled shift within a rolling six (6) month period. Such discipline shall progress as follows:

a. A violation shall consist of an instance of tardiness or leaving prior to the end of the employee's scheduled shift.

b. After three (3) violations within a rolling six (6) month period, an employee will receive a counseling memo.

c. After six (6) violations within a rolling six (6) month period, the employee will be presented with a written first warning.

d. Another violation will result in a second written warning.

e. Another violation will result in a suspension of two (2) days.

f. Another violation will result in termination.

g. After an employee completes one (1) year without disciplinary action for tardiness, that employee's record for tardiness shall return to "zero."

3. Provisions for Docking Employees for Tardiness/Leaving Early.

a. Employees who are late/leave early by eight (8) minutes or more will be docked for a minimum of fifteen (15) minutes in fifteen (15) minute increments.

b. Employees who are late/leave early up to and including seven (7) minutes will not be docked. However, such instances of tardiness/leaving early shall be counted as violations as outlined above.

4. Work Past Scheduled End-of-Shift. Employees required to work after the end of their scheduled shift shall be paid for the additional time after working seven (7) minutes or more past the end of their shift. Time shall be paid in fifteen (15) minute increments.

B. Scheduling.

1. Staff may combine their paid evening fifteen (15) minute break with their paid thirty (30) minute supper for a total of forty-five (45) minutes.

2. Public service employees who are scheduled to open or close a Public Services agency may be scheduled to begin their shifts thirty (30) minutes before and/or end their shifts fifteen (15) minutes after public time.

3. Public service employees required to prepare programs or exhibits for the public or for other staff members at the request of the Library shall be given reasonable time off the floor to prepare the program or exhibit.

4. No employee in the bargaining unit will be required to function as "in charge" of the Main Library.

5. No employee shall be involuntarily scheduled to interrupt an approved vacation because of weekend hours. For purposes of this provision, weekend hours are Saturday and Sunday hours. An employee may decline without prejudice to interrupt a vacation schedule to cover a weekend schedule.

6. No employee shall be scheduled to work as the sole public service employee in a branch or subject department. For purposes of this section only, pages are considered public service employees. For purposes of this section only, custodians in branches are considered public service employees and shall perform their regular duties in the public service area of the branch the first half hour the branch is open, and such other times as designated by the Library.

7. Computer Networking Technicians shall be assigned to work a Tuesday through Saturday shift on a rotating basis. Such rotation shall include all employees classified as Computer Networking Technicians. An employee who works the Tuesday through Saturday shift will work that employee's normally scheduled shift time for those days. If the employee normally works an evening shift, that employee will work evenings Tuesday through Friday and the day on Saturday for a Tuesday through Saturday rotation.

8. Carpenters shall be assigned to work the following shifts on a rotating basis:

Monday - Friday      7:30a.m.- 3:30p.m.  
9:00a.m.- 5:00p.m.

C. Relief and Meal Periods

1. Employees scheduled to work seven and one half (7.5) hours in a workday, which is completed before or by 6 p.m., shall be granted a thirty (30) minute or sixty (60) minute unpaid meal as scheduled by the Library during the workday.

2. Effective January 2, 2011, all staff members are entitled to a paid supper period of thirty (30) minutes if they work a seven and one-half (7.5) hour day and are scheduled to work until 7:00 p.m.

No employee shall be scheduled or required to work a split shift.

3. Two fifteen (15) minute relief periods are allowed to full-time employees during each seven and one half (7.5) working day. One shall be taken in the morning and the other in the afternoon, or one in the afternoon and one in the evening. Part-time regular employees are entitled to one fifteen (15) minute relief period for every three (3) hours they work during any given day.

There will be no additional fifteen (15) minute evening relief period if that relief period is combined with the paid supper period as provided in Section V.C.2 above.

Relief periods may not be used at the beginning or end of a workday to shorten the day. Relief periods may not be used to extend dinner or lunch hour periods, except as provided in Section V.C.2 above. Relief periods are not cumulative. No employee shall leave the Library premises during relief periods, except in an emergency.

4. Engineers and maintenance employees scheduled for work in Main Library on days when the Library is closed are allowed a lunch period of one half (1/2) hour with pay. For security reasons, leaving the building during this period is prohibited.

D. Overtime and Premium Compensation.

1. Except as noted elsewhere in this Agreement, employees shall be paid one and one half (1.5) times their applicable rate of pay for all hours worked in excess of thirty seven and one half (37.5) hours in any work week.

a. Paid vacation, sick leave, or other paid time *off* shall not be included in the hours used as a basis for calculating overtime. Such paid time off shall be considered to be the employee's day(s) off for the week.

b. Notwithstanding the provisions of subparagraph (a) above, the Audio-Visual Equipment Specialist and employees in the Facilities and Automation Services Departments who may be called upon to work on a sixth and/or seventh day in one week shall

be paid one and one half (1.5) times their applicable rate of pay for all hours worked on the sixth and/or seventh day.

2. Compensatory time off may be provided in lieu of overtime payment in cash, at the employee's choice, as follows:

a. The parties acknowledge that an employee's use of scheduled vacation, holiday or compensatory time in a workweek may result in the employee being compensated for, but not actually working, thirty seven and one half (37.5) hours or more in a workweek. In such workweeks, the employee may elect one hour of compensatory time off for each hour over thirty seven and one half (37.5) hours for which the employee is compensated, provided that the hours actually worked by the employee in the workweek do not exceed thirty seven and one half (37.5) hours.

b. Each employee may accrue up to fifteen (15) hours of unused compensatory time, equal to fifteen (15) hours of actual work, under Section D.2.a. above, after the effective date of this Agreement. Employees who have accrued unused compensatory time up to such limit will be paid cash for additional overtime worked until the unused compensatory time balance drops below fifteen (15) hours.

c. The employee's request for use of unused compensatory time is subject to the reasonable operational needs of the Library.

d. If compensatory time is used, the employee will receive his/her regular rate of pay for time off from work. Such hours are not counted as hours worked, for purposes of eligibility of overtime in the week in which such hours are paid.

e. If the Library pays cash for accrued compensatory time, such payment will be at the employee's regular rate of pay at the time of payment.

f. Upon termination of employment, unused compensatory time shall be paid at a rate which is the higher of:

(1) The employee's average regular rate for the last three (3) years of employment; or

(2) The employee's final regular rate of pay.

g. The provisions of Section 0.2. are subject to applicable provisions of the Federal Wage and Hour laws and the accompanying regulations.

3. Overtime must be authorized by the employee's supervisor. Approval must be secured in advance except in cases of emergency.

4. Overtime shall be scheduled on a rotating basis for those qualified to do the work beginning with the most senior employee in a department/agency. If an employee who is

offered overtime refuses it, the next most senior employee will be offered the overtime, and the procedure will continue through the complete list of employees in that agency. Only when that list has been exhausted will the most senior employee qualified to do the work be eligible for overtime again.

5. Time and one half of the basic hourly rate for a minimum of two (2) hours will be paid when an employee is required by a supervisor to return to work in excess of her/his regular shift or is called out. Employees who are "called out" shall receive no less than one (1) hour notice to report to work. The Library will make every effort to notify employees who are to be "called out" as soon as possible.

6. Employees shall not be required to work more than twelve (12) consecutive hours in any twenty-four (24) hour period subject to an emergency.

7. Any employee required to be on-call throughout a work week shall be paid three (3) hours at straight time. In addition, an employee who is called out shall be paid at the rate of one and one half (1.5) times the applicable rate of pay for time in which the employee is engaged in work related to the Library, in minimum fifteen (15) minute increments.

8. Premium pay is awarded to Custodians I, II and III and Computer Networking Technicians whose work shift commences on or continues after normal Main Library closing time for hours worked after closing and before 7:00a.m. the following morning. Premium pay is five percent (5%) of an employee's regular rate of pay, or thirty (30) cents per hour, whichever is higher. Overtime shall be calculated on the premium pay rather than the base pay. Premium pay shall apply to holiday pay and vacation pay and not to sick leave or any other benefits.

9. Computer Networking Technician On-Call Time.

a. Computer Networking Technicians shall be assigned to "on-call time" for a seven (7) calendar day period to provide computer and networking support. Assignments will be made on a rotating basis. Such rotation shall include all employees classified as Computer Networking Technicians.

b. "On-call time" requires the Computer Networking Technicians to respond within one (1) hour of being notified.

c. Computer Networking Technicians shall be compensated for "on-call time" as provided in Article V.D.7. Further, if a Computer Networking Technician handles a series of calls within a fifteen (15) minute period, then the time spent handling these calls shall be accumulated for the purpose of calculating overtime pay.

d. The Library shall provide, install and maintain all equipment and cover all related costs necessary for each Computer Networking Technician to provide "on-call" service from her/his home, as determined by the Library.

e. Computer Networking Technicians shall not seek gainful employment from other libraries that are part of CLEVNET.

10. Employees required to wear uniforms will be permitted up to ten (10) minutes to change out of their uniforms at the end of their scheduled shift.

E. Change of Hours in Branches.

1. Regular branch service hours are the Fall Service Hours in effect as of January 1, 2007 and the Summer Service Hours in effect during the summer of 2006. The Director may change the days and/or hours of service year-round, only on Monday through Thursday between 9:00a.m. and 8:30p.m. and Friday and Saturday between 9:00a.m. and 6:30 p.m. at a branch in accordance with the needs of the Library. In the event of such adjustments to days and/or hours of service at a branch the Library will provide the Union with written notice no later than sixty (60) calendar days in advance of such change. At the Union's request, the Library shall meet with the SEIU District 1199 Executive Board Member(s) prior to implementing such changes to review staffing and other concerns related to the implementation of the adjusted hours.

The Library may make such changes at each branch twice during the life of this Agreement. However, the Library may revert back to the prior hours of service for a branch whose hours were changed, provided the Library has given the Union written notice of such change no later than sixty (60) calendar days in advance of such changes.

If the branch service model changes in any way including, but not limited to, reducing the number of branches and/or moving to a regional service model, the Library shall provide the Union with a minimum of sixty (60) calendar days' notice. The Library and the SEIU District 1199 Executive Board Member(s) shall meet to discuss implementation and bargain over changes. As a result of the redefinition of service areas, no branch employee's hours shall be reduced but the Library may schedule branch employees at no more than two (2) designated neighboring branch locations.

2. After all assignments of branch employees have been filled, substitutes may be used to cover hours in branches as necessary in accordance with Article XV.C of this Agreement.

3. No branch employee shall be required to work more than one in two Saturdays, except at the employee's request.

4. The workweek for a branch where hours of operation have been compressed to five (5) days may include Saturdays. If the Library decides to open a branch five (5) days a week which would include a Saturday, employees who work at those respective branches will be assigned at either the employees' home branch or to another branch or branches within the employees' assigned neighborhood team. The Library will make its best effort to assign an employee to no more than three (3) branches within an employee's assigned neighborhood team.

5. If the Library decides to close certain branches on Saturdays, employees who work at those respective branches may be assigned to any branch in the system **on Saturdays**.

F. Facilities Department Meetings.

1. The Library shall conduct a joint meeting of the Branch custodians, their Facilities Department supervisors, and the Branch Managers semi-annually. The purpose of such a meeting is to discuss problems and issues and to provide training. Any items concerning health and safety issues that arise from these meetings shall be forwarded to the Joint Health and Safety Committee.

2. The Library shall also conduct a separate joint meeting(s) of all other Facilities Department Staff (including but not limited to Custodians I, II and III on Custodial A and C Shifts, Maintenance Mechanics, Painters, Carpenters, Drivers, Custodian/Inventory Clerks, and Automotive Mechanics and their Facilities Department Supervisors) on an annual basis. The purpose of such a meeting is to discuss problems and issues and to provide training. Any items concerning health and safety issues that arise from these meetings shall be forwarded to the Joint Health and Safety Committee. Both parties acknowledge that the schedules of the Facilities Department Staff may not permit a joint meeting at which all such staff is present at one time.

3. The Library agrees that all such meetings shall be scheduled during regular working hours.

ARTICLE VI: HOLIDAYS AND SPECIAL CLOSINGS

A. Holidays. The Library is closed on the following days observed as legal holidays in Ohio: New Year's Day, Martin Luther King Day, Presidents' Day, Memorial Day, 4<sup>th</sup> of July, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day and Christmas Day. When any of these holidays falls on a Sunday, it is observed on the following Monday.

1. Holidays.

a. All full-time employees shall be paid for the following holidays: New Year's Day, Martin Luther King Day, Presidents' Day, Memorial Day, 4<sup>th</sup> of July, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day and Christmas Day. A part-time regular employee shall be scheduled and paid for four (4) hours for these holidays as part of his/her normal weekly schedule.

b. When these holidays fall on a Saturday, full-time employees in departments or agencies regularly closed on Saturday will be entitled to take another day off during the pay period.

c. If a holiday occurs during a vacation, funeral leave or attendance at a professional meeting, or during a leave of absence or sick leave allowance not exceeding eighteen (18) days, it shall not be charged against the time allowed for these absences.

2. Furlough Days.

a. There shall be no unpaid furlough days in 2014, 2015 or 2016.

3. When the Audio-Visual Equipment Specialist or an employee of the Buildings Department or Automation Services works on a holiday when the Library is closed, he/she shall be paid overtime at the rate of time and a half (1.5) for the hours worked, and shall receive compensatory time at straight time for the hours worked. Such compensatory time shall be scheduled with the approval of the supervisor.

4. Employees who volunteer to work and are scheduled to work at a special event held on a holiday when the Library is normally closed shall be paid at the rate of time and a half (1.5) for the hours worked, and shall receive compensatory time at straight time for the hours worked. Such compensatory time shall be scheduled with the approval of the supervisor.

B. Special Closing. In the event it may be necessary to close the Library for all or part of a regular working day, employees will be paid for the hours they would have worked had the Library been (or remained) open.

1. When the Library is closed by proclamation of the Board of Trustees, Mayor, Governor or President, all employees will be credited with the hours they would have worked.

Employees not scheduled to work and those away on sick leave, vacation or other authorized leave are not affected unless the closing is proclaimed a holiday.

2. When the Library opens, but then must be closed by reason of an emergency declared by the Director, employees on duty at the time of closing and those scheduled to work later in the day, will be excused and paid for the number of hours for which they were scheduled to work. Employees required to work after an emergency closing has been ordered will have their time recorded and paid at the rate of one and a half (1.5) times.

3. When the Library is to be closed for an entire day because of an emergency, the Library will provide notice to local news media to advise employees not to report to work. Any employee required to work on such a day will be paid one and one half (1.5) times for the hours worked.

4. The Library will be closed December 24th, which is considered a special closing, not a holiday. When December 24th falls on a weekday, the work schedule for that week will be three (3) days. When December 24th falls on a Saturday, the work schedule will be four (4) days. When December 24th falls on a Sunday, no compensatory time will be allowed.

#### ARTICLE VII: VACATIONS

A. Vacation time for full-time employees (and for part-time regular employees on a prorated basis) accumulates from the first day of employment. The pro-ration of vacation for each part-time regular employee shall be based on his/her compensated hours excluding overtime. No vacation may be taken during the first six months of employment.

The Library shall post guidelines on the vacation bidding process on the Staff Center and train supervisors on how to implement and maintain the vacation bidding list for their department or agency.

1. Employees are entitled to take accumulated vacation at any time during the year with the approval of the agency head. Vacation time may not be taken until it is earned. The Library may not refuse to allow an employee to take her/his annual accumulated vacation within a given year. In order to facilitate vacation scheduling, the Library may use substitutes in the agencies to cover vacations.

2. a. On March 15, July 15, and November 15 of each year, each supervisor shall post a schedule for purposes of vacation bidding for the four (4) month period beginning May 1, September 1 and January 1 respectively for each agency; except that branch custodians will be deemed to be within the Facilities Department for purposes of this paragraph. The schedule shall remain posted for two (2) weeks during which time each employee may submit her/his bids for vacation time, which bids shall be subject to scheduling needs of the Library. The Library will provide an electronic vacation request form on the Staff Center and the Employee Self Service (ESS). Employees must use the electronic forms and submit them electronically to their supervisors to request vacation during the bidding periods or at other times throughout the year.

b. Vacation bidding is based on seniority and rotation. Supervisors shall be responsible for tracking the rotation for their agency. Bids shall be granted on the basis of a vacation list, which shall consist of a group of employees who cannot be on vacation concurrently. Each list shall begin with the employee next in seniority after the employee at the top of the previous list, and the most senior employee on the list shall drop to the bottom of the list. For Branch Custodians, there shall be separate East and West side lists as defined by the Public Services model. The employee at the top of the list shall have the right to select his/her vacation day or days, regardless of conflict. In each successive bid period, the highest employee on the list shall drop to the bottom of that list, and the employee next in seniority shall move to the top and shall have the right to select his/her vacation day or days, regardless of conflict. The entire seniority list shall be exhausted before going back to the most senior employee.

New employees shall be inserted into their respective agency's vacation list by seniority date after six (6) months of employment with the Library, and are eligible for vacation bidding in that period when the six (6) months of employment are completed. An employee changing a department or agency shall be inserted into his/her new agency's vacation list by seniority date.

For purposes of this Article, seniority shall mean Library-wide seniority.

Finally, if an employee fails to submit a bid during the posted period, that employee will lose seniority rights with respect to her/his bid compared to those bids that have been granted under the bid system. Cancellation of approved scheduled vacations shall be granted if an employee has submitted such request to the employee's supervisor in writing at least thirty (30) calendar days prior to the scheduled vacation. If an employee wishes to change his/her vacation from that granted under the bid system with less than thirty (30) calendar days' notice, such changes in her/his vacation schedules may be made at the discretion of the Library consistent with the operational needs of the Library.

c. For purposes of this section, if a branch employee fails to submit bids during the posted period for all of his/her accrued vacation time, the branch employee may submit written vacation requests to her/his Branch Manager, to utilize all or any of the balance of accrued but unscheduled vacation time. The Branch Manager shall submit all employee vacation requests to their Administrator, who shall have sole discretion to determine whether such request meets the operational and staffing needs of the Library.

If the employee's vacation request is denied, the branch employee may switch days off during the same workweek with an employee located at another branch, provided that such request shall be submitted at least two (2) weeks in advance of the workweek in which the

branch employee intends to use the vacation time and that the switch is approved by the Branch Manager of the initiating employee and by their Administrator.

If two (2) employees from different branches agree to switch days, the branch employee originating the switch request must complete and submit to their Administrator a switch request form, which will be available on the Staff Center. The switch request form must be electronically signed by both employees and Branch Managers before being submitted electronically to their Administrator.

The Administrator will approve or deny the switch request and email notice of the approval or denial to each of the branch employees and the Branch Managers. Switch requests will be denied if the switch would result in the presence of less than two (2) home branch employees at the branch or if the switch request would result in one branch employee working overtime, or if the switch request would not meet the operational needs of the Library.

d. If there is a pattern of an excessive number of vacation days that are not available to a member or members of the bargaining unit, the selection of vacation relating to such days may be presented in writing to the Human Resources Director or designee for review. The Human Resources Director or designee will respond in writing within fourteen (14) calendar days of the submitted request for review, which may include granting the vacation under the review. Such review shall not be subject to the grievance-arbitration procedure under this Agreement.

3. Up to one hundred and fifty percent (150%) of the annual accumulation of vacation time may be carried forward from one year to the next. Vacation accruals shall be processed in the pay period including the calendar year end date (12/31). Any time in excess will be lost.

In extraordinary circumstances, employees may request that excess vacation time be carried forward, and if the agency head concurs, the Director or his/her designee may grant the request.

4. The amount of vacation time as of the previous pay period will appear on the stub of the employee's paycheck as it accrues.

B. Annual vacation allowances are granted to all full-time employees as follows.

1. Part-time regular employees shall earn pro-rated vacation time.
2. After the equivalent of twenty five (25) consecutive years of service each employee will receive twenty five (25) working days (5 weeks) vacation time annually.

3. All employees' annual vacation time shall be calculated per hour compensated, exclusive of overtime, as enumerated below. Annual vacation allowances are calculated on no more than twenty-six (26) pay periods per year.

Professional Librarians

22 days (165 hours) per year= 0.0846 hours earned per hour compensated

All Other Employees

Length of Service:	
up to 3 years:	10 days (75 hours) per year= 0.0385 hours earned per hour compensated
3 to 5 years:	15 days (112.5 hours) per year= 0.0577 hours earned per hour compensated
5 years or more:	22 days (165 hours) per year= 0.0846 hours earned per hour compensated
25 years or more of consecutive service:	25 days (187.5 hours) per year= 0.0962 hours earned per hour compensated

4. Employees with previous public service in the State of Ohio shall be credited with vacation time earned and not paid in other positions in determining vacation allowances, up to but not exceeding the maximum number of hours allowed to Library employees.

5. Employees may combine vacations with regular holidays with the prior approval of the agency head.

C. Issues or disputes regarding the vacation bidding process shall be submitted to and addressed by the Labor Management Committee. The Labor Management Committee shall review the new vacation bidding process during the first year of the contract and make recommendations for improvements; however, electronic vacation bidding shall remain in place for the remainder of the contract.

ARTICLE VIIa: EDUCATION AND ADVANCEMENT

A. The Library shall make every reasonable effort to meet personnel needs by way of internal promotion and career development prior to recruiting from outside the bargaining unit. The career development system shall enable employees to increase knowledge and skill, and endeavor to advance career goals and professional status.

B. The Library agrees that whenever technological change requires new knowledge or skill on the part of employees, such employees shall be given the opportunity to acquire the necessary knowledge and skills to perform the new duties competently.

1. Computer Aides

a. The Library shall determine the content of a skills assessment for Computer Aides and shall contract with a third party provider to conduct the skills assessment.

b. The Library shall determine the frequency of conducting skills assessments of Computer Aides; however, each Computer Aide shall not be assessed more frequently than once every three years.

c. Prior to implementation of the first system-wide assessment of Computer Aides, the Labor Management Committee shall design and the Human Resources Department shall implement a remediation process for any Computer Aide who fails to pass the skills assessment.

C. Employees may submit a written request to the Human Resources Director for job-related training that has been denied at the department or branch level. The Human Resources Director shall respond in writing to such requests within seven (7) calendar days of the submitted request.

D. The Library shall make every reasonable effort to promote employees who have furthered their education. Thus, employees with the requisite education in conjunction with past job performance shall be considered for promotional vacancies, subject to Article X.

1. Recognition for Achieving One half() MLS or MUS Degree: An employee in any classification, upon completing half of the required credit hours for a Masters of Library Science degree and providing to the Human Resources Department written proof of credits earned, shall be advanced to the next step in his/her pay grade, if available, and shall receive the rate of pay commensurate with that step. This will not affect the employee's anniversary date for the purposes of any future step increases.

E. On-The-Job-Training. The Library shall train all new hires and promoted employees during the probationary period and 60-day trial period respectively; provided, however, the Library reserves the right to evaluate such employees as provided in Article VIIb.

#### ARTICLE VIIb: EVALUATIONS

Supervisors will evaluate employees during and at the end of the probationary and trial periods, on an annual basis, and at any other times at the discretion of the Library. The purposes of the evaluations are to inform the employee of his/her strengths and/or of any areas

needing improvement and/or development, to provide the employee with additional instruction on the improvement and/or development needed and to allow the employee to ask questions or make suggestions regarding the work of the agency. However, if problem(s) do exist, supervisors shall discuss them with an employee as they arise and not wait until the evaluation time so that the employee may attempt to correct the problem(s) before the evaluation. Employees are required to sign the evaluation form. The employee's signature does not indicate agreement; it indicates only that the employee is aware of the contents. An employee may appeal his/her evaluation to the Administrative Head, then to the Human Resources Director or his/her designee, and then to the Deputy Director/COO or his/her designee. After the appeal to the Deputy Director/COO is exhausted, the evaluation stands as determined by the Deputy Director/COO; thereafter the evaluation is not subject to the grievance procedure.

The Library will review any proposed changes to the evaluation form(s) and process with SEIU leadership and seek input at least twenty-one (21) calendar days prior to the finalization of changes to the process and evaluation form(s).

#### ARTICLE VIII: JOB TITLES AND CHANGES

A. Position Descriptions. There will be accurate position descriptions for all positions in the bargaining unit. Position descriptions are posted on the Staff Center. Any new and/or reclassified position descriptions will be provided to the Union by the Library and posted on the Staff Center when finalized. Each employee, upon request, shall be provided an accurate copy of her/his position description. The accuracy of such position descriptions shall not be subject to the grievance procedure.

If the duties and responsibilities of any position materially change, a position description shall be completed and the position examined in the manner set forth in paragraph B of this Article.

B. Reclassification Procedure. A joint reclassification committee consisting of two (2) members appointed by the Library and two (2) members appointed by the Union shall be established to review and make recommendations on reclassification requests.

1. If an employee has facts which indicate that the job content of her/his position has materially changed and may be improperly assigned, she/he may request the Reclassification Committee to review the description of the position and its assigned classification. Such request shall be submitted in writing and shall contain a statement of justification. At her/his option, the requesting employee will have an opportunity to meet in person with the Reclassification Committee to present her/his statement of justification.

2. The Committee shall consider and may investigate each request submitted to it within forty five (45) days; the investigation may include a meeting of the Committee with the employee making the request and her/his supervisor, and may include any other employee of the Library with knowledge about the position in question.

3. If it is determined by the Reclassification Committee that the duties and responsibilities of said position(s) do not properly fall within its current classification, then the Reclassification Committee may recommend to the Director of the Library that the position(s) shall be assigned to an existing class or recommend to the Director of the Library that a new position class should be established. The Director of the Library shall make the final determination on the assignment and/or allocation of position as well as the establishment of new position classes.

If the Reclassification Committee determines that the position is classified properly, the employee may request a meeting with the Reclassification Committee, at which time the Committee will explain its findings to the employee.

4. The Committee shall use the Position Classification Plan developed by The Hay Group in 2006 or a successor plan to make its determination.

C. New Position Classes. Whenever possible, the Library shall assign work performed to position classes already in existence. Whenever the Library does create a new position class, it shall immediately notify the Union in writing and shall include a position description.

The Library and the Union shall meet and discuss the inclusion or exclusion of such position classes within the bargaining unit and the appropriate wage rate thereof. In the event the Library and the Union are unable to reach agreement on the issue, the Library shall establish a temporary wage rate and position class and will promptly notify the Union in writing.

Thereafter, the Library or the Union may invoke proceedings with SERB as the exclusive method of resolving the issue of inclusion or exclusion of a new position class in the bargaining unit. Such a unit clarification petition to SERB shall be limited to the new position class only. If SERB determines such new position class to be included in the bargaining unit, and the parties do not reach agreement on a wage rate, either party may take the matter to arbitration. The arbitrator shall have authority to establish a new wage rate.

## ARTICLE IX: SENIORITY

A. Seniority will be measured by an employee's length of service in the bargaining unit, beginning with the date of hire in the bargaining unit. Part-time regular employees will be deemed to have seniority on a prorated basis compared to full-time employees. Compensated hours excluding overtime will accumulate toward seniority.

The seniority date of all employees shall be converted to seniority calculated by hours compensated as soon as practicable after the implementation of an integrated pay & benefits management software system.

Seniority shall be calculated according to hours compensated, exclusive of overtime and Sunday hours. Nineteen hundred and fifty (1,950) hours shall equal one (1) "year" of seniority.

B. Seniority shall be broken when an employee:

1. Resigns or quits and one (1) full year has passed;
2. Is discharged for just cause;
3. Is laid off for a period which exceeds the lesser of length of seniority or one (1) year;
4. Is absent without notice for three (3) consecutive work days;
5. Fails to report for work when recalled from layoff within three (3) work days from the date on which the Library delivers the employee notice as provided in Article XI, I.

For purposes of this subparagraph B., "work days" will be defined as the days of work on which the employee is regularly scheduled, with the exception of Sundays.

C. Probationary Period. All persons newly appointed to a bargaining unit position shall serve a probationary period of up to six (6) months. During this probationary period, an employee may be dismissed at the Library's sole discretion without any provision of this Agreement applying, and such dismissal shall not be subject to the grievance procedure set forth in this Agreement. During their six-month probationary period, newly hired bargaining unit employees are prohibited from bidding for any positions. Full-time and part-time regular status is granted upon successful completion of the probation.

D. Time spent in non-bargaining unit positions shall not be counted for layoff seniority purposes. An employee who leaves the bargaining unit for an excluded position shall, upon return to a bargaining unit position, be credited with the level of bargaining unit seniority attained through the date that she/he left the bargaining unit for an excluded position, and she/he will not accrue seniority for purposes of benefits other than O.P.E.R.S. during a period of service in a non-bargaining unit position except when an employee is filling a temporary position at the request of the Library.

E. An employee who resigns and is rehired not more than one year following the date of resignation shall retain seniority accrued prior to resignation but shall not accrue seniority between resignation and rehire.

F. If two or more employees have the same amount of seniority, then seniority shall be determined by: (a) the date the employee begins working, or, in the alternative, (b) the highest numerical equivalent of the month and day of the employees' respective dates of birth.

#### ARTICLE X: POSITION CHANGES AND POSTING

A. Position Posting. When a position vacancy occurs or a new position is created, and the Library desires to fill that position the Library shall place a notice of the position vacancy on the Staff Center (with a link to the application process) and as an Announcement in the Employee Self Service (ESS) page, which notice shall remain for seven (7) calendar days. (A position vacancy includes temporary and full-time and part-time regular positions.) Notice of openings shall not appear in the Staff Newsletter; however, the Library will send a courtesy email to staff members to remind them to check ESS when jobs are posted.

1. The notice shall contain the job title, grade, salary, department, shift, interview period and closing date of the position posting. Employees may obtain copies of position descriptions, including qualifications, on the Staff Center.

2. Applications must be submitted electronically; paper applications will not be accepted or considered. Applications that are submitted electronically prior to the end of seven (7) calendar days of the posting of the notice will be reviewed in determining whether an applicant is qualified.

3. The Library will email qualified applicants notices regarding scheduling of interviews and whether or not they are selected for the position.

4. The Library will send email notice to the candidates who are deemed not qualified for the position upon determination of lack of qualification.

5. The Library will complete the selection process within forty five (45) days of the last day of the electronic posting, to the extent possible and practicable. The Library will notify applicants in cases when this timeline will not be met, to the extent possible and practicable.

6. The Library will post a notice on the Staff Center of the name of the employee awarded the position, once the position has been filled.

B. Position Bidding. Bargaining unit position vacancies and new positions shall be awarded on the basis of qualifications.

1. "Qualified" shall be defined as possessing the prerequisite skills and abilities as contained in the job description to satisfactorily perform the required work. In connection with skill and ability, the position description may include academic qualifications, education, experience in the Library, experience in a comparable Library system and related experience.

2. If a bargaining unit employee applies for a posted position and is qualified, the bargaining unit employee shall be awarded the position over outside applicants. If more than one non-professional bargaining unit employee applies for a posted position and if their qualifications are relatively equal, then the employee with the most seniority shall be awarded the position. If more than one professional bargaining unit employee applies for a posted professional position, the most qualified employee as defined in Article X.B.1, shall be awarded the position, with consideration given to seniority at the discretion of the Library.

C. An employee awarded a position under these provisions shall be allowed a trial period of up to sixty (60) days, beginning with the first day in the position.

1. If during such trial period it is determined that an employee is not satisfactorily performing the work, the employee shall be reassigned to her/his former position.

2. An employee may elect to return to his/her former position within sixty (60) days.

3. An employee who is reassigned or elects to return to her/his former position will be paid at her/his former regular rate of pay plus any regular step and/or wage increases that would have been received by such bargaining unit employee in the former position, during the time the employee was in the new or vacant position.

D. The rate of pay of an employee promoted to a position in a higher classification shall be either the minimum rate of pay of the new grade or one step above his/her present rate of pay if he/she is already paid more than the minimum of the new grade. If the promotion does not result in an increase in salary (grade and step) of at least two percent (2%) of the employee's current salary (grade and step), the employee will be moved to the next higher step in the new grade.

E. An employee who is awarded a lateral bid hereunder shall not be permitted to bid for another lateral position vacancy for a period of one (1) year from the first day in the new position, but such employee may bid for a position that would be a promotion during such one (1) year period.

A part-time employee who is awarded a lateral bid shall be permitted to bid for a full-time position within the same administrative unit after six (6) months from the first day in the new position.

An employee who is awarded a promotional position hereunder shall not be permitted to bid for another position vacancy, either promotional or lateral, for a period of one (1) year from the first day in the promotional position.

1. During their six-month probationary period, newly hired bargaining unit employees are prohibited from bidding for any positions, except as described by Section E.2. below.

2. An employee who is awarded a bid in a temporary position shall be permitted to bid on the same position if the vacancy is posted as a permanent position. If such employee is awarded the permanent position, then the time the employee spent as a temporary in that position shall be credited towards the one (1) year waiting period described in this Section E.

F. A professional employee who is awarded a promotional position hereunder will not be restricted from bidding for a position with newly-established duties that did not exist at the time of the promotion.

G. Short-Term Assignments and Transfers.

1. Short-Term Assignments: The Library may re-assign an employee(s) on a short-term basis to fill public service staffing shortages, subject to the following provisions:

a. The Library will utilize substitute employees as needed and appropriate to alleviate the need for short-term assignments.

b. "Short-term" assignments are defined as assignments lasting for a period up to and including two (2) weeks' duration.

c. Short-term assignments will first be offered to employees who volunteer to be available to "float" to other departments or branches on a short-term basis, in accordance with the provisions below.

d. Volunteers will be assigned in an equitable manner subject to scheduling needs and qualifications required by the affected branches or departments.

e. In the event that no volunteers are available, the Library shall have the right to assign an employee to a short-term assignment.

f. Main Library employees willing to float to another department for up to one (1) work day (with the consent of the employee's supervisor at the time a short-term assignment is available) shall have the opportunity to volunteer for such assignments.

g. Branch employees willing to float to other branches on a short-term basis shall have the opportunity to volunteer for such assignments.

h. All short-term assignments will be re-evaluated two (2) weeks after the first day of the assignment to determine if the position needs to be posted as a temporary position. If appropriate, the short-term assignment may be extended on a week-to-week basis.

i. At the time of placement, the expected duration of the short term assignment will be designated in writing via email to the employee.

j. The Human Resources Department will provide a summary report of all short-term assignments as part of regular monthly reports to the Board of Trustees.

2. Transfers. The Library determines the staff complement for each agency. The Library shall have the right to move all or a portion of an employee's hours from one workplace to another in order to meet Library needs, subject to the following provisions:

a. If the Library decides to transfer an employee from one workplace to another, it shall first seek qualified volunteers at agencies that are above their staff complement for that position/job title to move all or part of their hours. If there are no qualified volunteers, the Library shall seek voluntary transfers from qualified employees in the same pay grade and administrative area or Public Services team (Main, East or West) from which the position is to be eliminated. If there are still no qualified volunteers, the Library shall seek volunteers among all qualified employees of the same pay grade or lower. Qualified shall be determined according to Article XI.D.1. All volunteer transfers shall be subject to the trial period defined in Article XI.D.1.

b. If there are still no qualified volunteers, the Library shall transfer the least senior qualified bargaining unit employee in the over-complemented position to the receiving workplace.

c. Seniority shall not apply in cases where the transfer of an employee would require said employee to split his/her hours between the sending and receiving workplace when a more senior employee at the sending workplace could work all his/her existing hours at the receiving workplace.

d. Except in cases of emergency, the Library shall give the employee to be transferred a minimum of ten (10) working days' notice.

e. If an employee is transferred to a position in a higher classification, the rate of pay shall be the minimum rate of pay of the new grade, or one step above his/her present rate of pay if he/she is already paid more than the minimum of the new grade. If an employee is transferred to a lower classification, that employee shall maintain his/her current classification/grade and rate of pay for the purposes of pay scale, job bidding and bumping rights.

f. An employee shall not be involuntarily transferred more than once within a rolling twelve (12) month period.

g. Employees who have been involuntarily transferred within the last twelve (12) months shall be given the first opportunity for any volunteer transfer opportunity within the same pay grade for which they are qualified. Priority shall be given to the most senior volunteer.

h. The Library's right to transfer shall not extend to transferring an employee into a vacancy that would otherwise be filled by bidding or recall from layoff.

i. There shall be no transfers for disciplinary reasons.

j. The Library shall notify SEIU District 1199 Executive Board Member(s) prior to seeking volunteers for a transfer.

H. In the event of a posted vacancy, employees may bid laterally and may bid to a lower classification in the event of disability or hardship, subject to needs of the Library.

#### ARTICLE XI: LAYOFF AND RECALL

##### A. Seniority.

1. A layoff of employees covered by this Agreement shall be done on the basis of seniority, in accordance with the bumping order and other provisions set forth in this Article. Seniority refers to total bargaining-unit seniority.

2. Time spent on an approved leave of absence or on a reinstatement list following an approved leave of absence or on a recall list following layoff not to exceed one (1) year or length of seniority, whichever is less, shall not constitute a break in service; however, seniority shall not accrue during such periods. A return to service within one (1) year of commencement of a leave of absence will not constitute a break in service. Reinstatement following a military leave of absence shall be in accordance with federal law.

3. An employee having seniority of at least one (1) year who resigns and is rehired not more than one (1) year following the date of resignation shall retain seniority accrued prior to resignation but shall not accrue seniority between resignation and rehire.

B. Benefits. Employees who are laid off will be paid their accrued vacation in the payroll check that is issued for the pay period in which they are laid off. The Library will pay its share of the laid off employee's health and other insurance benefits through the last day of the month in which the employee last worked. Any applicable employee contribution shall be deducted from the employee's last payroll check.

C. Order. In the event it becomes necessary for the Library to lay off employees covered by this Agreement, it shall first provide the opportunity for any employee in the affected job title(s) and administrative area(s) to volunteer for layoff.

If further reductions are still needed after any voluntary layoffs, the Library shall then lay off probationary employees.

If further reductions are necessary, layoffs shall be in the inverse order of seniority beginning with the least senior employee in the affected job title in the administrative area in which the layoff(s) take place.

Employees who have bid into a promotional job title and are engaged in a promotional trial period shall have no bumping rights in the promotional job title but retain seniority in the former job title.

D. Bumping.

1. An employee must be immediately qualified to perform the work of the position into which she/he bumps. "Immediately qualified" means that the employee has the ability and qualifications as defined in the applicable job description and can immediately perform the work satisfactorily, efficiently and effectively, with a minimal orientation to the position, not to exceed one (1) day. The displaced employee shall have a trial period of up to three (3) days in the position into which she/he bumps. If after such trial period, it is determined that an employee is not satisfactorily performing the work, such employee shall be laid off and placed on the recall list.

2. No employee may bump another employee who is more senior.

3. Employee(s) in jobs that have been eliminated shall have the option of being directly laid off or may choose to displace (bump) another employee according to the provisions listed below.

4. The displaced employee, using his/her total bargaining unit seniority, may bump only the least senior employee in the same pay grade within his/her administrative area as listed in Section 0.5 below.

If the displaced employee cannot bump within his/her same pay grade within his/her administrative area, the displaced employee may bump the least senior employee in the next lower pay grade in the bumping order within his/her administrative area, provided the displaced employee is more senior than the employee to be bumped. If there are no less senior employees in that next lower pay grade, the displaced employee may continue to attempt to bump into each successively lower pay grade until the lowest pay grade is reached.

If the employee cannot bump within a lower pay grade, he/she shall be laid off and placed on the recall list.

5. A displaced employee shall bump only within her/his respective administrative area within the Library, as set forth on the next pages:

GRADE	OTHER ADMIN.	PUBLIC SERVICES	AUTOMATION	TECH SERVICES	FACILITIES
J				Acquisitions Coordinator Catalog Coordinator	
I	School Age Coordinator Early Childhood Coord. Teen Coordinator	CLC Librarian Map Collection Librarian Photo Collec. Librarian Senior Subject Dept. Libn. Spec. Collec. Proj. Libn. Librarian - OLBDP		Acquis. Librarian -Serials Senior Catalog Librarian	
H		Adult Librarian Subject Dept. Librarian Children/Teen Librarian Children/Teen Librarian MS	Network Specialist Website Coordinator	Acquisitions Librarian Catalog Librarian Collec. Mgmt. Librarian High Demand Librarian	
G			Web Application Specialist Camp. Net. Tech. (incumbent)* Telecom. Tech. (incumbent)*		Carpenter (incumbent)* Main. Mech. (incumbent)*
F	Graphic Designer	Library Asst. – Adult Library Asst. – Camp. Emphasis Library Asst. – Subject Dept.	Computer Net. Tech. Telecom. Technician	Acquisitions Asst. Serials Catalog Assistant	Carpenter Maintenance Mechanic

		Library Asst. – Youth Library Asst. – Mobile Service Library Asst. - OLBDP			
E	Accounting Specialist	AV Equipment Specialist Shelf Department Asst.		Acquisitions Assistant Preservation Assistant	Automotive Mechanic Painter
D	Account Clerk Offset Press Technician Print Production Specialist	Lending Department Coord. Subject Dept. Senior Clerk	Lib. Systems Appl. Clerk	Preservation Senior Tech. Receiving & Distr. Assoc. Technical Services Assoc.	
C		Lending Dept. Senior Clerk Senior Clerk - OLBDP		Materials Processing Asst. Tech. Serv. Senior Clerk	Custodian III Driver
8	Receptionist	Branch Clerk Subject Department Clerk Youth Services Clerk Elec. Duplication Technician OLBDP Clerk II Shipping Clerk (OLBDP)		Materials Process. Sen. Tech Receiving & Dist. Technician	Custodian II – Clerk Custodian II – Days/Br. Shipping Clerk
A		Lending Department Clerk Shelf Department Clerk		Mat. Processing Technician Preservation Technician Technical Services Clerk	Custodian I (nights)

\* No one may bump into an incumbent position.

6. If the displaced employee has more than fifteen (15) years of seniority and there are no lower seniority employees in their job title or a lower job title within their administrative area, he/she may bump across administrative areas provided the displaced employee has greater seniority than the employee to be bumped and provided further that the displaced employee is qualified as defined in Section 1 above. Such employee shall be subject to the order and rules for Bumping provided in Section 0.4 above.

7. A displaced employee who moves to a lower pay grade is placed on the step of the new job title that is closest to his/her current pay without exceeding the maximum for the pay grade into which he/she has bumped or their current pay.

8. Part-time regular employees shall only bump part-time regular employees.

9. Full-time employees shall only bump full-time employees.

E. Notice. In the event a layoff may be necessary due to reasons such as lack of work, lack of funds or reorganization, the Library will notify the Union and all affected employees of the anticipated layoff. The Union shall be given written notice of an anticipated layoff thirty (30) calendar days prior to the anticipated effective date and the employee(s) shall be given written notice of which jobs will be eliminated at least ten (10) calendar days in advance of the anticipated effective date. The Library shall meet and confer with the Union to discuss alternatives to layoffs twenty-one (21) days prior to the anticipated layoff. Prior to this meeting, the Library shall provide the Union with a current seniority list, the reason for the reduction in force, a list of the jobs slated for elimination and the total number of layoffs planned in each job.

The aforementioned notice requirements will not apply to any initial layoffs covered in the economic negotiations preceding this Contract.

F. Union Representation. A Union representative shall be present when affected employees are provided with notice of their layoff options.

G. Recall Refusal. Employees refusing to be recalled, or resigning during a layoff, will lose their seniority in accordance with Article IX but will be paid whatever benefits they may have earned.

H. New Job Titles. In the event new job title(s) are created that are appropriately within the bargaining unit represented by the Union, the Library shall advise the Union of same and of the placement of such job title in the layoff bumping order. In the event the Union contests the proposed position's placement in the bumping order, the Library shall establish a temporary wage and layoff position, and the Union may refer the dispute to the grievance procedure in Section J. below.

I. Bumping Order. The bumping order is included in Section 0.5 above.

J. Recall.

1. Recall of full time and part-time regular employees will occur in order of seniority, *i.e.*, the most senior will be recalled first, provided that the employee to be recalled is qualified as defined in Article X, 8.1. to perform the work available in a job title. The names of laid-off full-time and part-time regular employees shall be placed on a recall list for a period equal to the lesser of length of seniority or one year. These recall lists shall be provided to the Union by the Library.

2. When jobs become available, laid-off employees shall be offered reappointment to their former job titles. Employees on recall may apply for any job opening that is posted on the Staff Center. It is the employee's responsibility to check the Staff Center for openings.

3. Part-time regular employees shall only be recalled to part-time regular positions.

4. Full-time employees shall only be recalled to full-time positions.

K. Recall Procedure. In the event of a recall, the Library will notify in writing the person(s) eligible for recall to the job that a vacancy will be filled by recall. Failure to report to the specified job seven (7) calendar days from the date on which the Library delivers the recall notice will result in a loss of seniority as provided in Article IX. 8.5.

For purposes of notice, employees shall provide the Library with their current addresses. Notices of re-employment or notices to report to work shall be mailed by certified mail to the last known address of such employee as furnished to the Library. Notice mailed to such last known address shall be deemed to be adequate notice hereunder. A copy of such notice shall be furnished to the Union.

L. Grievances. Any grievances relating to layoffs, bumping, recall or any other issues under Article XI shall follow the procedure set forth in Article III except that the employee shall initiate a written grievance within three (3) calendar days of receiving notice from the Library of the layoff, bumping or recall and the Union must notify AAA or FMCS of its intent to appeal the grievance to arbitration within twelve (12) calendar days of receipt of the Step 2 written response.

## ARTICLE XII: LEAVES

### A. Sick Leave.

1. A full-time member of the bargaining unit may accumulate sick leave of up to fifteen (15) days for a full year's employment. Part-time regular employees earn a pro rata share. All employees shall earn .0577 hours of sick leave per hour compensated (exclusive of overtime and Sunday hours). Annual sick leave allowances are calculated on no more than twenty six (26) pay periods per year.

Sick leave may be used in increments of no less than fifteen (15) minutes and may be taken in any increment up to the employee's full work day.

Sick leave may be used if needed for personal illness or injury, professional medical or dental attention, the illness of an adopted or natural child in the home up to age fourteen (14), except for a medical disability for a child up to age eighteen (18), and emergency leave. Sick leave will be shown on each employee's paycheck as of the previous pay period, and it may be taken only after it is earned.

2. Sick leave with pay shall be granted, provided the employee has reported the illness or injury to her/his immediate supervisor or agency head, where possible, not later than one hour before the start of her/his regularly scheduled shift. The supervisor may require a doctor's certificate. Supervisors shall use reasonable discretion in requesting doctors' certificates. The following guidelines shall generally apply:

a. After three (3) consecutively scheduled work days of sick leave, a doctor's excuse may be required at the supervisor's discretion.

Employees who are absent for three or more consecutively scheduled work days may also be eligible for FMLA leave (see Article XIII.A.).

b. A doctor's excuse may be required, at the supervisor's discretion, if an employee is absent for more than seven days within any (rolling) six (6) month period and such absences are not medically excused or covered by FMLA or other leaves provided by this Agreement.

c. A doctor's excuse may be required, at the supervisor's discretion, if sick leave is used immediately before or after a holiday, vacation or for time which the employee was previously denied a vacation bid or request.

d. Where practicable, the Library will inform an employee of the need for a doctor's certificate prior to the employee's return to work from an illness or injury.

3. Sick leave may be claimed for accident or illness which occurs during an employee's vacation. Whenever sick leave is granted under this provision, the unused vacation time will be restored.

4. Employees with previous public service in the State of Ohio shall be credited with sick time earned in other positions that have not been used.

5. Unused Sick Time

a. Unused sick leave up to a total of nine hundred (900) hours (120 working days) may be carried forward from one (1) calendar year to the next.

b. Seventy-five (75%) of sick leave hours accumulated over nine hundred (900) hours shall be paid in cash to the employee in the pay period including the calendar year end date (12/31) at the employees' then current rate of pay.

6. An emergency leave of no more than three (3) days in any one (1) calendar year may be taken and deducted from the employee's available sick leave allowance. For purposes of this paragraph, an "emergency" is defined as an incident that results from circumstances reasonably beyond the employee's control, which makes it impracticable or unsafe for the employee to report to or remain on his or her scheduled shift. It is understood that an emergency, as described above, must be of an immediate nature that cannot be resolved prior to the employee's shift or on non-working time.

Further, an employee experiencing an emergency shall use reasonable efforts to report to or return to work. It is further understood that any employee experiencing a problem with transportation shall use reasonable efforts to find other sources of transportation to work including, but not limited to, public transportation. Finally, emergency leave is not intended to and will not expand any other types of leave currently available under this Agreement.

An employee experiencing an emergency will report the need for the leave and the reasons therefore to his or her immediate supervisor or agency head as soon as practicable. Immediately upon the employee's return to work, he or she must complete an Employee Self Service (ESS) form for Leave and provide a statement of the emergency, medical or non-medical. The employee's supervisor shall approve or deny the requested emergency leave, which will be signed off on by the appropriate Administrator, and notify the requesting employee of the decision. A copy of any approved emergency leave request shall be made a part of the employee's record.

If an employee requires emergency leave, as defined above, but has exhausted all of her or his sick leave allowance, the emergency leave will be deducted and taken from the employee's accrued vacation allowance.

B. Jury Duty and Court Appearances.

1. Any employee subpoenaed as a witness to bring Library materials to court, or to appear as a witness in court in a case in which the Library is a party, or called for jury duty shall be excused from her/his regular duties each day he/she is required to appear in court and shall be paid his/her regular salary less any amount received from the Jury Commission for these days. The same shall apply if an employee is called to report for interviews or examinations for possible jury duty during her/his scheduled working hours.

2. In order to be eligible for payment in accordance with the provisions of the above section, it is necessary that the employee submit to the Human Resources Department proof confirming the days spent on jury duty, as a subpoenaed witness, or in interviews for jury duty.

C. Funeral Leave.

1. All full-time and part-time regular employees are entitled to a maximum of three (3) days paid leave for an absence due to the death of a spouse, parent, child, mother-in-law, father-in-law, sister, brother, grandchild, grandparent or any person who resides in the home of the employee at the time of his or her death.

Employees are entitled to one (1) day paid leave for other relatives, such as an uncle, aunt, niece, nephew, sister-in-law, brother-in-law, daughter-in-law, or son-in-law.

In the event of a death during an employee's vacation or absence due to illness, the amounts of time outlined above may be charged against funeral leave instead of vacation time or sick leave.

2. All full-time and part-time regular employees may supplement the paid funeral leave permitted in this section by taking vacation time, subject to the provisions of Article VII of this Agreement. If an employee wishes to take vacation time to supplement his/her funeral leave, the employee should notify his/her supervisor as soon as practicable. In determining whether the employee will be permitted to utilize vacation leave, the employee's supervisor shall consider the amount of accrued vacation time that the employee has available, the staffing needs of the Library, and the special circumstances surrounding the employee's request for vacation.

If the employee has no accrued vacation time available, the employee may be granted a leave of absence without pay for the purpose of extending funeral leave, subject to the provisions of Article XIII.D.

D. Workers' Compensation. Generally, employees are eligible for workers' compensation benefits when they receive injuries in the course of and arising out of their

employment at the Library and for occupational diseases they contract in the course of their employment at the Library.

Guidelines for administering workers' compensation benefits are set forth from state agencies and the Library's managed care organization, and are subject to change from time to time.

1. An injured employee has several options for compensation when a work-related injury causes lost time.

a. An employee unable to work because of an injury incurred on the job may be eligible to receive workers' compensation benefits in accordance with the regulations of the Ohio Bureau of Workers' Compensation and applicable statutes.

b. An employee may elect to take leave without pay, without exhausting accrued leave balances, pending determination of a workers' compensation claim. Such election shall be effective upon receipt by the Human Resources Department of written notice from the employee. In the alternative, employees who are injured while on duty may be permitted to use accumulated sick leave and vacation time instead of receiving workers' compensation benefits. If an employee is still unable to return to work after sick leave and vacation time have been exhausted, an employee can file a claim for weekly payments from workers' compensation.

2. Transitional Work Program. The Human Resources Director or designee shall, by April 30, 2010, develop a proposal for a Transitional Work Program (TWP) for presentation to the Labor Management Committee. The purpose of the TWP is to enable employees recovering from an on-the-job injury to return to work. The TWP is a special work program of the Ohio Bureau of Workers' Compensation (BWC), and the Library may utilize both the BWC and the Library's workers' compensation managed care organization for professional assistance in investigating and setting up a light-duty program.

Under the TWP, employees may be scheduled or assigned to return to work in a temporary position not above their pay grade, which meets their medical restrictions, for a period not to exceed ninety (90) days. The Library will assign the employee to a similar shift and location at or close to their regular position whenever possible.

The recommendations of the Labor Management Committee will be the result of consensus. The recommendations of the Committee with respect to the development of a TWP shall be brought to the Director or designee and the SEIU District 1199 Executive Board Member(s) and will be subject to approval by each party's respective approval procedures.

3. Information regarding Workers' Compensation is available to all employees in the Human Resources Department and on the Staff Center.

#### ARTICLE XIII: LEAVES OF ABSENCE

##### A. Family and Medical Leave.

1. The Library will comply with the Family and Medical Leave Act of 1993 (FMLA) as currently in effect and applicable regulations issued pertaining thereto, which presently provide that in certain circumstances an employee who has been employed for at least twelve (12) months by the Library and who has at least twelve hundred and fifty (1,250) hours of service with the Library during the previous twelve (12) month period.

a. Basic FMLA and Active Duty Leave. Employees shall be entitled to a total of twelve (12) weeks of unpaid leave (unless paid leave is run concurrently) during any twelve (12) month rolling period for one or more of the following:

(1) because of the birth of a child of the employee and in order to care for such child;

(2) because of the placement of a child with the employee for adoption or foster care;

(3) in order to care for the spouse, or a child under eighteen (18) years old or eighteen (18) years or older who is incapable of self-care due to a disability as defined by the Americans with Disabilities Act, or parent, of the employee who has a serious health condition;

(4) because of a serious health condition that makes the employee unable to perform the functions of the position of such employee; or

(5) because of any qualifying exigency arising out of the fact that your spouse, child (of any age), or parent, defined as a covered military member, is on active duty (or has been notified of an impending call or order to active duty) in any branch of the military including the National Guard or Reserves and is deployed or called to active duty in a foreign country.

b. Military Caregiver Leave. Employees shall be entitled to up to a total of 26 weeks of unpaid leave (unless paid leave is run concurrently) during a single 12-month period:

(1) to care for a spouse, son or daughter (of any age), parent or next of kin<sup>2</sup> who is a current member of the Armed Forces, including the National Guard or Reserves, who is currently undergoing medical treatment, recuperation or therapy, is otherwise in outpatient status or is otherwise on the temporary disability retired list, for a serious injury or illness incurred by the service member in the line of duty while on active duty, or who was a member of any branch of the military at any time within five (5) years of receiving medical treatment that triggers the need for Military Caregiver Leave.

(2) A covered service member incurs a serious illness or injury for purposes of this paragraph when he or she is medically unfit to perform the duties of his or her office, grade, rank or rating.

(3) Eligible employees are entitled to a total of 26 weeks of unpaid Military Caregiver Leave during a single 12-month period. This single 12-month period begins on the first day an eligible employee takes Military Caregiver Leave and ends 12 months after that date.

(4) The leave entitlement described in this paragraph applies on a per-covered service member, per-injury basis. However, no more than 26 weeks of leave may be taken within a single 12-month period by any covered employee. Even in circumstances where an employee takes other leave covered by the federal FMLA under paragraphs (A)(1)(a) in the Basic FMLA Leave and Active Duty Leave section above, the combined leave shall not exceed 26 weeks during that 12-month period.

2. Nothing in the FMLA and regulations issued pertaining thereto shall reduce or eliminate the benefits provided by the terms of this Agreement. If an employee takes any form of leave pursuant to this Agreement under circumstances in which the employee is also eligible for FMLA leave, the employee will be deemed to be on FMLA leave concurrently with any other form of leave the employee is granted pursuant to this Agreement.

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<sup>2</sup> "Next of kin of a covered servicemember" means the nearest blood relative other than the covered servicemember's spouse, parent, son or daughter, in the following order of priority: blood relatives who have been granted legal custody of the covered servicemember by court decree or statutory provisions, brothers and sisters, grandparents, aunts and uncles, and first cousins, unless the covered service member has specifically designated in writing another blood relative as his or her nearest blood relative for purposes of military caregiver leave under the FMLA. When no such designation is made and there are multiple family members with the same level of relationship to the covered servicemember, all such family members shall be considered the covered servicemember's next of kin and may take FMLA leave to provide care to the covered servicemember, either consecutively or simultaneously. When such designation has been made, the designated individual shall be deemed to be the covered servicemember's only next of kin.

3. An employee's use of leave shall not result in the loss of any employment benefit that the employee earned or was entitled to before using FMLA leave. However, an employee on unpaid leave which exceeds one (1) year shall lose his/her seniority and shall be deemed to have resigned from employment.

4. When an employee gives proper notice of the need for FMLA leave, the Library shall provide the employee, within five (5) business days, a notice containing the following specific information:

a. Whether or not the leave will be granted and counted against the employee's FMLA leave entitlement;

b. Any requirements for the employee to furnish medical certification of a serious health condition or other required information and the consequences of failing to do so;

c. The employee's obligation to use paid leave (sick and vacation time) as applicable and the conditions related to any such leave, which runs concurrently with FMLA leave;

d. Any requirement for the employee to make any premium payments to maintain health benefits, the arrangements for making such payments, and the possible consequences of failure to make such payments on a timely basis;

e. Any requirement for the employee to present a fitness-for-duty certificate to be restored to employment;

f. The employee's right to restoration to the same or an equivalent job upon return from leave or any exceptions thereto;

g. The employee's potential liability for payment of health insurance premiums paid by the Library during the employee's unpaid FMLA leave if the employee fails to return to work after taking FMLA leave; and

h. That the Library may require employees on FMLA leave to report periodically, but not unreasonably, on their status and intent to return to work. If an employee provides an unequivocal notice of her/his intent not to return to work, the Library's obligations under the FMLA to maintain health benefits (subject to COBRA requirements) and to restore the employee to her/his previous position cease.

5. For all purposes of determining eligibility for FMLA leave, the twelve (12) month period is calculated rolling backwards from the first day of leave.

6. Nothing in this Agreement shall be construed as limiting an employee's eligibility for or entitlement to leave pursuant to the Family and Medical Leave Act of 1993.

Information regarding FMLA leave is available to all employees in the Human Resources Department and in the Human Resources Manual.

B. Medical Leave under the FMLA.

1. Eligibility. An employee shall, upon conditions outlined below, be granted an FMLA medical leave of absence without pay as a result of the serious health condition of the employee, including pregnancy-related conditions, or as a result of a serious health condition of a member of the employee's immediate family.

a. Definitions.

(1) A "serious health condition" is defined as an illness, injury, impairment or physical or mental condition that involves:

(a) inpatient care, i.e., an overnight stay, in a hospital, hospice, or residential medical care facility, including any period of incapacity or any subsequent treatment in connection with such inpatient care;

(b) continuing treatment by a health care provider. A serious health condition involving continuing treatment by a health care provider includes any one or more of the following:

(i) absence from work, school or other regular daily activities, due to the serious health condition, of more than three (3) consecutive calendar days, and any subsequent treatment or period of incapacity relating to the same condition, that also involves (A) treatment two or more times by (or under the supervision of) a health care provider within thirty (30) days of the start of the incapacity, or (B) treatment by a health care provider on at least one (1) occasion which results in a regimen of continuing treatment under the supervision of the health care provider; or

(ii) continuing treatment by (or under the supervision of) a health care provider for a chronic serious health condition requiring periodic visits of at least twice a year for treatment by a health care provider; or

(iii) any period of incapacity due to pregnancy, or for prenatal care; or

(iv) a period of incapacity which is permanent or long term due to a condition for which treatment may not be effective, during which the employee (or family member) must be under the continuing supervision of, but need not be receiving active treatment by, a health care provider; or

(v) any period of incapacity to receive multiple treatments by (or under the supervision of) a health care provider). either for restorative surgery

after an accident or other injury, or for a condition that would likely result in a period of incapacity of more than three (3) consecutive calendar days in the absence of medical intervention or treatment.

(2) "Immediate family" is defined as the spouse, mother, father, sister, brother, or child under 18 years old or 18 or over that is incapable of self-care due to a disability as defined by the Americans with Disabilities Act, of the employee.

(3) "Intermittent leave" is leave taken in separate blocks of time due to a single illness or injury, rather than for one continuous period of time, and may include leave periods from one hour or more to several weeks.

(a) Intermittent leaves will be granted only if medically necessary.

(b) If an employee requires intermittent leave as a result of the serious health condition of the employee or his/her family member, the employee must submit an FMLA Fax Transmittal Form 420 and a Request For Leave of Absence Form 421. If required, the employee will be provided with and be required to return a Certification of Health Care Provider Form, including a physician's statement certifying that intermittent leave is medically necessary.

(4) A "reduced leave schedule" is a leave schedule that reduces an employee's usual number of working hours per workweek, or per workday.

(a) Reduced leave schedules will be granted only if medically necessary.

(b) If an employee requires a reduced leave schedule as a result of the serious health condition of the employee or his/her family member, the employee must submit a Certification of Health Care Provider Form, including a physician's statement certifying that a reduced leave schedule is medically necessary.

(5) A "qualifying exigency" refers to the following circumstances:

(a) Short-notice deployment: to address issues arising when the notification of a call or order to active duty is seven (7) days or less;

(b) Military events and related activities: to attend official military events or family assistance programs or briefings;

(c) Childcare and school activities: for qualifying childcare and school related reasons for a child, legal ward or stepchild of a covered military member;

(d) Financial and legal arrangements: to make or update financial or legal affairs to address the absence of a covered military member;

(e) Counseling: to attend counseling provided by someone other than a health care provider for oneself, for the covered military member, or child, legal ward, or stepchild of the covered military member;

(f) Rest and recuperation: to spend up to five (5) days for each period in which a covered military member is on a short-term rest leave during a period of deployment;

(g) Post-deployment activities: to attend official ceremonies or programs sponsored by the military for up to 90 days after a covered military member's active duty terminates or to address issues arising from the death of a covered military member while on active duty;

(h) Additional military-related activities: for other military-related events where CPL and the employee agree on the time and duration of the leave.

(6) A "serious injury or illness" for purposes of Military Caregiver Leave includes the aggravation of existing or pre-existing injuries by an active duty service member in the Armed Forces. For veterans, the injury or illness may manifest itself before or after the Armed Forces member became a veteran.

2. Concurrent with FMLA Leave. Medical leave as provided in this Article is taken concurrently with FMLA leave when applicable.

3. Requesting Medical Leave. In order to request a medical leave of absence, the employee must submit a Request for Leave of Absence Form (CPL Form 421) and a Certification of Health Care Provider certifying the need or purpose for the medical leave of absence to his/her department or agency head or the FMLA Coordinator.

a. If the need for medical leave of absence is foreseeable, a Request for Leave of Absence Form and a Certification of Health Care Provider Form must be submitted at least thirty (30) days prior to the first day of the leave.

b. If the need for leave is unforeseeable, a Request for Leave of Absence Form should be submitted as soon as practicable, which is ordinarily the same day or the next business day of learning of the need for the leave.

c. The Library reserves the right to require a second opinion by a doctor of the Library's choice as to the necessity of the requested leave of absence if the Library has reason to doubt the validity of the medical certification provided by the employee. Such second opinion shall be at the Library's expense. If there is a conflict between the doctors' opinions, the Library and the employee shall appoint a third doctor acceptable to both whose opinion as to the need for a leave shall control. The expenses of the third doctor shall be borne by the Library.

4. Length of Medical Leave. A medical leave of absence will be granted for a period not to exceed six (6) months duration from the last day of work. All such leaves of absence require specific approval from the Human Resources Director.

a. An employee is not permitted to take more than a total of six (6) months of combined medical, FMLA and family leave. Family leave may not exceed ninety (90) days beyond accrued paid vacation .

b. An employee may request an extension of a medical leave of absence from the Human Resources Director. The request must be made in writing and submitted with a statement from a physician acceptable to the Library at least seven (7) days prior to the expiration of the original leave of absence request.

5. Payment During Medical Leave. Employees taking a medical leave as a result of the employee's own serious health condition are required to use any accrued paid sick time and then use accrued paid vacation time prior to beginning the unpaid portion of the leave.

a. Employees taking a medical leave as a result of the serious health condition of a family member are required to use any accrued paid vacation time and, thereafter, any accrued paid sick time up to a maximum of two hundred and ten (210) hours in a calendar year prior to beginning the unpaid portion of the leave.

b. The use of paid time will be counted in determining the amount of approved leave.

6. Return to Work. In a medical leave of absence of ninety (90) calendar days or less beyond paid sick time and/or accrued vacation , as applicable, the employee shall return to his/her former position, former classification, and former rate of pay, or if the employee's position has been eliminated, a comparable position, classification and rate of pay.

a. In a medical leave of absence of more than ninety (90) calendar days beyond paid sick time and/or accrued vacation , as applicable, the employee shall return to the first available position for which he/she qualifies with the same salary grade and the same rate of pay held prior to such leave, except as otherwise provided in Article XVII, C.

b. An employee returning to work after a medical leave of absence must notify his/her supervisor and the Human Resources Director ten (10) calendar days in advance of the date on which the employee intends to return, and must provide the Library with a physician's statement of the employee's fitness to perform the essential functions of the position prior to such return.

7. Insurance Benefits. The Library shall continue to pay its share of an eligible employee's life and accidental death and dismemberment benefits and health care insurance

benefits in effect for a period of ninety (90) calendar days after the employee begins a medical leave of absence. For purposes of this paragraph, an "eligible employee" is defined as one who has been employed by the Library for at least twelve (12) months and has worked at least twelve hundred and fifty (1,250) hours during the twelve (12) months preceding the leave request. The employee is responsible during his/her medical leave of absence for timely payment of his/her share of group hospitalization insurance benefits. An employee's failure to timely remit his/her share of group hospitalization insurance benefits may result in loss of coverage if payment is received by the Library more than thirty (30) days after payment is due. If the employee's medical leave of absence extends beyond ninety (90) calendar days, the employee shall be responsible for securing alternative insurance benefits, subject to COBRA continuation rights. If an employee fails to return from a medical leave of absence, the Library has the right to recover any insurance benefits paid on behalf of the employee during the leave of absence unless the reason the employee does not return to work is due to the continuation, recurrence or onset of a serious health condition, which would otherwise entitle the employee to medical leave or other circumstances that are beyond the employee's control.

C. Family Leave (separate from FMLA leave).

1. Eligibility. An employee shall upon the conditions outlined below, be granted a family leave of absence without pay as a result of the birth of a child or the placement of a child with the employee for adoption or foster care.

2. Concurrent with FMLA Leave. Family leave as provided in this Article is taken concurrently with FMLA leave when applicable.

3. Requesting Family Leave. In order to request a family leave of absence, the employee must submit a Request for Leave of Absence Form and a Certification of Health Care Provider Form from a physician, private adoption attorney, or state adoption, private adoption or foster care agency, certifying the need for the leave.

a. If the need for family leave is foreseeable, a Request for Leave of Absence Form and a Certification of Health Care Provider Form must be submitted to his/her department or agency head or the Human Resources Department at least thirty (30) days prior to the first day of the leave.

b. If the need for leave is unforeseeable, a Request for Leave of Absence Form and a Certification of Health Care Provider Form must be submitted to his/her department or agency head or the Human Resources Department as soon as practicable but in no event later than fifteen (15) days after the first day of the leave.

4. Length of Family Leave. A family leave of absence will be granted to an employee for a period not to exceed ninety (90) days after the use of accrued paid vacation. An employee is permitted to take only a total of ninety (90) days of family leave beyond paid vacation leave in any twelve (12) month period. The twelve (12) month period is calculated forward from the first day of the leave.

a. An employee may not take more than six (6) months combined medical and family leave and family leave may not exceed ninety (90) days beyond accrued paid vacation .

b. If the Library employs both parents of a newborn or an adopted or foster care child, the parents will be entitled to take no more than a total of ninety (90) days family leave during a twelve (12) month period.

c. If the Library employs both parents and both request family leave that relates, in whole or in part, to the same period of time, scheduling of family leave unrelated to medical disability of the parents shall be subject to the needs of the Library.

d. An employee may request an extension of a family leave of absence from the Human Resources Director. The request must be made in writing and submitted with a statement from a physician acceptable to the Library at least seven (7) days prior to the expiration of the original leave of absence request.

5. Payments During Family Leave. Employees taking family leave are required to use any accrued paid vacation time and, thereafter, any accrued paid sick time up to a maximum of two hundred and ten (210) hours in a calendar year prior to beginning the unpaid portion of the leave.

6. Return to Work. In a family leave of ninety (90) days or less, after first utilizing accrued paid vacation , the employee shall return to her/his former position, classification and rate of pay or, if the employee's position has been eliminated, a comparable position, classification and rate of pay. Family leave must be completed no later than twelve (12) months from the date of the birth of the newborn or the date of the placement of the child with the parent for adoption or foster care.

7. Insurance Benefits. The Library shall continue to pay its share of an eligible employee's life and accidental death and dismemberment benefits and health care insurance benefits in effect for a period of ninety (90) calendar days after the employee begins a family leave of absence. For purposes of this paragraph, an "eligible employee" is defined as one who has been employed by the Library for at least twelve (12) months and has worked at least twelve hundred and fifty (1,250) hours during the twelve (12) months preceding the leave

request. The employee is responsible during his/her family leave of absence for timely payment of his/her share of group hospitalization insurance benefits. An employee's failure to timely remit his/her share of group hospitalization insurance benefits may result in loss of coverage if payment is received by the Library more than thirty (30) days after payment is due. If the employee's family leave of absence extends beyond ninety (90) calendar days, the employee shall be responsible for securing alternative insurance benefits, subject to COBRA continuation rights. If an employee fails to return from a family leave of absence, the Library has the right to recover any insurance benefits paid on behalf of the employee during the leave of absence unless the reason the employee does not return to work is due to the continuation, recurrence or onset of a serious health condition which would otherwise entitle the employee to family leave or other circumstances that are beyond the employee's control.

D. Personal Leave.

1. Eligibility. An employee may be granted a personal leave of absence without pay for reasons such as career-related education, family hardship, union participation or other matters not specifically covered by this Agreement, after use of all accrued vacation to which an employee is entitled.

2. Concurrent with FMLA Leave. Personal leave as provided in this Article is taken concurrently with FMLA leave when applicable.

3. Requesting Personal Leave. A Request for Leave of Absence Form for an individual leave shall be submitted to the agency head in writing at least thirty (30) days in advance of the commencement of the leave, except in cases of emergency.

4. Length of Personal Leave. All such leaves require specific approval and shall not exceed ninety (90) calendar days in duration from the last day worked; provided however, a leave of absence for career-related education, including a course of study leading up to a bachelor's degree, may be granted up to a cumulative total of six (6) months at the discretion of the Library and, additionally, a leave of absence for a course of study leading to an MLS (Master of Library Science) at an ALA-accredited graduate school of Library science may be granted up to one (1) year at the discretion of the Library.

5. Payment During Personal Leave. The Library will continue to pay its share of all group insurance benefits consistent with this Agreement during a paid leave of absence, such that group coverages are continued through the end of the calendar month in which the employee last actually worked, or was on paid leave status, whichever is later. Beginning with the first day of the succeeding month, the employee shall be responsible for paying for insurance benefits consistent with the provisions of COBRA.

6. Return to Work. In an individual leave of thirty (30) days or less beyond accrued vacation the employee shall return to her/his former position, former classification, and former rate of pay. In an individual leave of more than thirty (30) days beyond accrued vacation, the employee shall return to the first available position for which she/he qualifies with the same salary grade and the same rate of pay held prior to such leave.

E. Military Leave. A military leave of absence shall be granted to any full-time or part-time regular employee for active duty in the armed forces.

1. Military leaves of absence will be granted in accordance with the Vietnam Era Veteran's Readjustment Assistance Act, the Military Selective Service Act, the Uniformed Services Employment and Reemployment Rights Act of 1994, 38 U.S.C. 84301, *et seq.* and all federal, state and local veterans' reemployment laws.

2. Employees who request a military leave shall do so in writing, one (1) month prior to the first day of the requested leave. The request shall be accompanied by appropriate supporting documents or statements verifying the military service obligation.

3. An employee desiring to return to his/her former position shall give written notice of intent to return not later than ninety (90) calendar days after an honorable military discharge except that any member of a reserve component of the Armed Forces of the United States who is ordered to an initial period of active duty for training of not less than twelve (12) consecutive weeks must give notice of intent to return within thirty-one (31) days after the member's release from such active duty for training. The written notice of intent to return shall be accompanied by written verification of honorable discharge.

4. Seniority accrual during approved military leaves of absence shall be governed by the provisions of the Vietnam Era Veterans Readjustment Assistance Act, and other federal laws.

5. Health benefits for employees who are on military leave shall be provided in accordance with the Uniformed Services Employment and Reemployment Rights Act of 1994, 38 U.S.C. 84301, *et seq.*

F. General Conditions.

1. Subject to the provisions of Section A.3 of this Article, a leave of absence without pay is not considered a break in seniority, but additional seniority shall not accrue.

2. During the approved unpaid leave of absence, the employee will not accumulate vacation, sick or holiday time.

## ARTICLE XIV: WAGES AND BENEFITS

### A Wages.

1. Employees are classified in accordance with the list of bargaining unit pay grades as listed in Article XI.D.5.

2. Pursuant to Fact Finder Zeiser's September 17, 2014 Fact Finding Report regarding Case Number 2013-MED-10-1479, as certified by SERB on September 29, 2014, there will be salary increases as follows:

a. For 2014, retroactive to December 29, 2013, of one and one-half percent (1.5%);

b. For 2015, effective the pay period that includes January 1, 2015, one and one-half percent (1.5%); and

c. For 2016, effective the pay period that includes January 1, 2016, one and one-half percent (1.5%).

There shall be no salary increments and no across-the-board increments or step increases in 2014, 2015 or 2016, except an increment for attaining MLIS/MLS degree, as provided in Article XIIa, Section D.1 of this Agreement.

3. Lead-worker incentive. Effective 30 days after ratification, branch employees designated as Lead Worker shall receive a \$1.25 premium per hour when acting as Lead Worker for a minimum of sixty (60) consecutive minutes. Lunches, breaks, and supper by the supervisor shall be exempted. Management will develop guidelines for lead worker expectations with input from The Union at least thirty (30) days prior to rollout. Rollout of guidelines for all staff for the role of the Lead Worker will occur ninety (90) days after ratification. Lead Worker hours shall be scheduled in advance whenever practicable.

B. Employees Promoted or Reclassified to a Higher Grade. The rate of pay of an employee promoted or reclassified to a job title in a higher pay grade shall be either the minimum rate of pay of the new grade or one step above his/her present rate of pay if he/she is already paid more than the minimum of the new grade. If the promotion or reclassification does not result in an increase in salary (grade and step) of at least two percent (2%) of the employee's current salary (grade and step), the employee will be moved to the next higher step in the new grade.

C. Employees Above the Maximum in Grade. Employees whose salaries are above the maximum pay range in their respective grades shall be eligible for the general wage increases provided in Section B of this Article, so long as they remain above the maximum pay range in their current positions.

This provision shall not apply in cases in which an employee's salary would be above the maximum in grade as a result of bumping in accordance with the provisions of Article XI of this Agreement.

D. Positions Reclassified to a Lower Grade. Subject to the provisions of Section C above, employees whose positions are reclassified to a lower salary grade, on or after the date of ratification of this Agreement, shall maintain the salary held in the higher grade but she/he shall not be eligible for future increments, so long as she/he remains in that position unless the salary scale "catches up," except for down bidding as provided in Article X.

This provision shall not apply in cases in which an employee's salary would be above the maximum in grade as a result of bumping in accordance with the provisions of Article XI of this Agreement.

E. Step Increases. There shall be no step increases at any time during 2014, 2015 or 2016. Step increases in following years shall not be implemented unless specifically negotiated in an Economic Reopener.

1. Annual Increments. Full-time employees who are eligible to receive step increases on the scale, Steps 1 through 6, will receive four percent (4%) step increases on an annual basis, based upon the employee's individual increment date. Such increases shall take place the pay period following the employee's anniversary of employment or promotion to the employee's current position, subject to the length of any unpaid leaves of absence.

2. Longevity Increases. For full-time employees, two percent (2%) longevity step increases for Steps 7 through 12 shall be provided with eligibility as follows: Steps 7 through 12 shall be applied in respective two (2) year increments, beginning with the two-year anniversary of the employee's achievement of or placement at Step 6. Such increases shall take place the pay period following the employee's anniversary of employment or promotion to the employee's current position, subject to the length of any unpaid leaves of absence.

3. Determining Increment Dates for Part-Time Regular Employees.

Part time regular employees shall earn step increases as described above in this Section E. One (1) year shall be deemed to be equivalent to 1,950 hours compensated, exclusive of overtime or Sunday hours.

F. Determining Pay Rates for Newly-Hired Employees. In general, new hires are paid at the first step of the grade in which a position is classified. Specialized education and/or experience may be recognized by appointment at a higher salary step at the discretion of the Human Resources Director.

G. Hospitalization and Major Medical Insurance.

1. The Library shall offer all full-time bargaining unit employees hospitalization and major medical insurance coverage (the "Healthcare Plans"), summary plan descriptions of which are available on the Staff Center. Pursuant to Fact Finder Zeiser's 2014 Fact Finding Report regarding Case Number 2013-MED-10-1479, as certified by SERB on September 29, 2014, the Premier Plan shall be eliminated effective September 30, 2015 and the Standard Plan shall become the highest benefit plan. Each plan year shall begin on October 1st and end on September 30th.

2. For full-time employees, the Library will pay 82 percent of the premium cost for single coverage and 65 percent for family coverage. For part-time regular employees, the Library will pay 39 percent for the cost of single coverage. If an employee participates in the Wellness Program described below, the employee's contributions will be determined in accordance with the terms of the Wellness Program.

3. Employees will be responsible for the additional cost for dependents age 26 or 27, as provided by the Health Care Plans.

4. Wellness Program. The employee's share of health insurance premiums will be determined by participation and individual scores under the Wellness Program metrics. Premiums for dental or vision insurance are not affected by the Wellness Program. No individual test results will ever be provided to the Library. The final point score and general aggregate information about wellness screening results (without revealing individual employee names) is the only information reported to the Library. Only the final point score is used to determine your premium category.

A number of screening sessions will be made available at CPL facilities so that employees may conveniently participate in screenings. Screening opportunities will be made available during the same period each year and the results of the screening will determine the employee's individual premium rates beginning the following January, according to the Wellness Program.

5. In the event of the cancellation of the Healthcare Plans where the Library receives more than thirty (30) days' notice of such cancellation, the Library shall notify the Union and seek input from the Health Care Committee, and the Library shall have the right to provide equivalent coverage in the aggregate.

In the event of the cancellation of either Health Care Plan, when the Library receives thirty (30) days' notice or less, the Library will notify the Union and seek input from the Health Care Committee, as soon as practicable after the Library receives written notice of such

cancellation. In such event, the Library shall have the right to provide substitute coverage. In the event that the renewal cost of the health insurance premium as of October 1, 2013, increases by more than fifteen percent (15%) above the base health care plan premium as of October 1 of the previous year with respect to the Health Care Plans, the Library and full-time employees shall split evenly the increases above the fifteen percent (15%) limit or the plans may be modified to reduce costs to below the fifteen percent (15%) premium increase.

6. On or before August 1 of each year, the Library shall provide health insurance quotes to the Union Executive Board Member and the Administrative Organizer with respect to an estimate of the premium costs in the next health care plan year. If the quote relating to the monthly premium for either Health Plan or current carrier exceeds the plan premium as of October 1st of the previous year by more than fifteen percent (15%), either party may notify the other in writing to request to bargain, within seven (7) days of receipt of such quotes. The parties shall schedule bargaining with respect to both Healthcare Plans only and no other issues, economic or non-economic, to begin within a period of fifteen (15) days from the request to bargain. If the Union does not request bargaining within such seven (7) day period, or if the bargaining results in an impasse after thirty (30) days from receipt of a request to bargain, then the amount of increase above fifteen percent (15%) for both Healthcare Plans shall be split evenly between the Library and full-time employees.

7. Negotiations with respect to health insurance premiums during the thirty (30) day period shall be conducted by Library representatives and the Union Administrative Organizer, the designated SEIU District 1199 Executive Board Member and no more than two additional Union members. Paid release time shall be granted to the designated SEIU District 1199 Executive Board Member and two other members of the Union up to a total of twelve (12) hours per week.

8. If the parties bargain to an impasse with respect to health insurance premiums, there shall be no recourse to the grievance-arbitration procedure. At the time that the Library or the Union initiates negotiations, the Library and the Union will notify SERB of the commencement of negotiations.

9. If either party determines the differences of position in bargaining with respect to health care insurance premiums are so substantial that the negotiations may not produce a satisfactory agreement, or in the event no agreement has been reached prior to the expiration of the thirty (30) day period, either party may request Federal Mediation and Conciliation Service (FMCS) to appoint a federal mediator for the purpose of assisting the parties in reaching an agreement. However, if the parties cannot agree prior to the expiration of the thirty (30) day

period on terms by which the plan or plans may be modified to reduce costs to bring the costs below the fifteen percent (15%) limit, then the Library and full-time employees shall evenly split the increases above the fifteen percent (15%) cap. Further, in the event of impasse, the Union retains all rights under O.R.C. 4117.

10. Cafeteria Plan. The Library shall maintain a cafeteria plan pursuant to Section 125 of the Internal Revenue Code, which shall apply to employee contributions to health insurance premiums ("Premium Only"). Upon Internal Revenue Service ("IRS") approval, the Library shall implement a cafeteria plan pursuant to Sections 125 and 129 of the IRS, which shall apply to out of pocket medical, dental and vision care costs, dependent care costs and commuter costs ("Flexible Spending Account").

H. Dental Insurance. The Delta Dental Plan or compatible carrier ("Dental Plan") will be made available to full-time and part-time regular employees. A copy of the Dental Plan is available on the Staff Center. The Library will pay 90% of the total premium and the employee will pay ten percent (10%). Employees may obtain the dental insurance even if they choose not to take part in the Library's medical insurance plan(s). Employees may choose single or family dental coverage regardless of the medical plan chosen. The cap on covered dental services shall be \$1,200 annually per covered person.

1. In the event that the renewal cost of the dental insurance premium on October 1, 2013 with respect to the Dental Plan, increases by more than eight percent (8%) above the October 1st base plan premium from the previous year, the Library and full-time employees shall evenly split the increases above the eight percent (8%) limit or the plan may be modified to reduce costs to below the eight percent (8%) premium increase.

2. In the event of the cancellation of the Dental Plan, or the equivalent in the aggregate, where the Library receives more than thirty (30) days' notice of such cancellation, the Library shall notify the Union and seek input from the Health Care Committee, and the Library shall have the right to provide equivalent coverage in the aggregate.

3. In the event of the cancellation of the Dental Plan, or the equivalent in the aggregate, when the Library receives thirty (30) days' notice or less, the Library will notify the Union and seek input from the Health Care Committee, as soon as practicable after the Library receives written notice of such cancellation. In such event, the Library shall have the right to provide substitute coverage.

I. Vision Insurance. The EyeMed Vision Care Plan or compatible carrier ("Vision Plan") will be available to full-time and part-time regular employees. The Library will pay 50% of the premium and the employee will play 50% of the premium. Employees may choose to enroll

in the Vision Plan even if they do not enroll in the Library's medical or dental plans. Employees may choose single or family vision coverage regardless of the medical plan chosen.

J. Life Insurance. The Library will continue to provide to full-time employees who have completed one year of service Term Life Insurance and the Accidental Death and Dismemberment Insurance as such benefits existed on February 15, 2007, or the equivalent (i.e. \$20,000 Term Life Insurance and \$20,000 Accidental Death and Dismemberment Insurance). Employees with a domestic partner can elect family Life Insurance coverage on the same terms and conditions as an employee with a spouse.

Domestic Partner shall be defined as follows: both partners are of the same sex, are over the age of eighteen (18), unrelated by blood, not married to anyone else, cohabitating for at least one (1) year and sharing living expenses, or possess a joint marriage license from another state/country. The employee must submit to the Library a Declaration of Domestic Partnership from the City of Cleveland unless they have a marriage license from another state/country.

1. Employees terminating employment with the Library may, within thirty one (31) days, convert the Library's group insurance plan into a private insurance plan up to the amount of \$20,000, without medical examination.

2. No later than June 1, 2015, the Health Care Committee shall convene to review Short Term Disability Insurance options and seek bids for plans and/or carriers.

K. Tax-Sheltered Annuity Programs. The Library will continue to make available to employees through payroll deductions options for tax-sheltered annuity programs.

L. Miscellaneous. Employees shall be charged the sum of Eight Dollars (\$8.00) to replace a second and any subsequently lost key cards during the term of this Agreement.

## ARTICLE XV: STAFFING

### A. Subcontracting.

1. The Library will not subcontract any work that is being done or work that is normally done by bargaining unit employees except in an emergency. See *also* Article XVa, below, in regard to processing of library materials.

2. In the event that the Library decides to subcontract work, the Library will make its best efforts to notify the Union Executive Board Member(s) or designee when: employees do not possess the required expertise or ability to perform such work; the Library has insufficient equipment to perform such work; or a change in technology or the reasonable unavailability of qualified staff either on regular work hours or a reasonable amount of overtime, prevent the performance of such work in a timely manner.

3. The Library shall not use subcontracting where the purchase of equipment or training of employees is reasonable and practicable.

4. Subcontracting by the Library shall not result in the layoff of bargaining unit employees.

5. Two (2) Union representatives shall review Library records on contracted projects with a representative of the Buildings Department every six (6) months, from and after the ratification of this Agreement.

B. Volunteers and Temporaries. Except as otherwise provided with respect to Sunday hours in Article V, the Library shall not replace bargaining unit employees with substitutes, hourly employees or volunteers and the Library shall not utilize substitutes, hourly employees or volunteers so as to cause the downgrading of positions or the layoff of bargaining unit employees. Volunteers may also include practicum students and individuals from community service agencies and student projects. The Library may only utilize volunteers in accordance with the job description for volunteers set forth in Appendix C to this Agreement.

C. Substitute Policy. The Library may maintain a substitute pool. Substitutes may be used to cover vacation scheduling, sick leave, leaves of absence and to cover a vacancy pending the awarding of a position under the bidding or bumping procedures.

D. Part-Time Regular Employees' Extra Hours. Any part-time bargaining unit employee in Public Services or Property Management may place his/her name on the extra hours list. Bargaining unit work shall be filled by bargaining unit employees whenever possible. The selection and scheduling of extra hours is the responsibility of management and shall be seniority based.

1. Extra Hours List- The Library will maintain a list composed of the names of bargaining unit employees wishing to be considered for extra hours. The extra hours list will be updated twice a year, in January and July.

2. Order of the List- The order of the list shall be determined by bargaining unit seniority. Extra hours for a department/branch shall be first offered by bargaining unit seniority to the employees who are assigned to that department/branch, then to the remaining employees on the list by bargaining unit seniority system-wide. If no such employees are available, the Library may call external substitutes. Extra hours shall be assigned by the Substitute Scheduler.

3. No Part-Time employee shall work more than a total of twenty-eight (28) hours per week.

4. No travel time shall be paid by the Library to employees working extra hours.

5. No Shows- Employees who are awarded extra hours by the above referenced process and then who do not show and do not call to advise the supervisor on more than two (2) occasions within a rolling one (1) year period, will be removed from the next scheduled extra hours list for one (1) year. The Union shall be advised in advance of an employee being removed from the extra hours list for this reason.

#### ARTICLE XVa: PROCESSING OF LIBRARY MATERIALS

The Cleveland Public Library is committed to maintaining the role of the Technical Services Department as a national leader in cataloging and in the provision of bibliographic and processing services. As a contributor to the OCLC database and as the host and provider to CLEVNET Libraries, the Library intends to maintain appropriate staffing levels. The Library and the Union are committed to providing materials to the public in a timely fashion. To that end, the following provisions are agreed to in regard to processing of library materials and related workforce protections:

A. MARC Records. The Library may purchase MARC records for titles released after October 1, 2004. The Library shall determine the best method of delivery of MARC records.

Technical Services staff or Public Service staff (as needed) shall create item records and spine or title labels for all materials. Technical Services staff shall inspect and edit basic cataloging records in the Library's bibliographic database. Catalogers shall inspect and edit complex cataloging records and perform original cataloging in OCLC, LC and the Library's bibliographic database

B. Processing of Library Materials. The Library may acquire items from vendors with limited processing under the following provisions:

1. Mass Market Paperbacks ordered directly through the decentralized ordering system may be delivered with barcodes (supplied by CPL), date stamps and property stamp(s). MARC records will be purchased for inventory purposes and Technical Services staff or Public Service staff (as needed) shall complete the inventory process, attaching items to the appropriate records.

2. COs and DVDs may be acquired with plastic shrink wrap removed by the vendor.

3. Juvenile and Young Adult paperbacks may be acquired from vendors with property stamp(s), date stamp and barcodes (supplied by CPL). MARC records may be purchased for inventory purposes and Technical Services staff or Public Service staff (as needed) will complete the inventory process, attaching items to the appropriate records.

C. Processing of DVD Materials.

1. DVDs ordered may be acquired with CPL identification, color stripe, barcode (supplied by CPL), index/shelf letter (first letter of title) and "donut" labels.
2. All other processing and inventory of DVDs shall be completed by CPL staff.
3. DVD materials ordered that are not subject to pre-processing shall be processed and inventoried completely by CPL staff.

D. Workforce Protections. Article XV.A.4 of this Agreement provides that use of vendors or subcontracting may not result in the layoff of bargaining unit employees. The parties agree that nothing in this Article shall be construed as altering those or any other contractual provisions. Further, no employees of the Technical Services Department shall have their hours reduced as a result of the acquisition of MARC records or approved vendor processing. They shall, instead, be assigned to other duties within their classification.

ARTICLE XVI: RETIREMENT AND SEPARATION OF SERVICE

A. Retirement.

1. All full time and part-time regular employees come under the provisions of the Ohio Public Employee Retirement System ("O.P.E.R.S"). The Library and the Union agree to abide by any and all rules and regulations now in effect or subsequently enacted by O.P.E.R.S. The total compensation payable by the Library to each employee in any period shall be reduced by the amount payable by the Library to O.P.E.R.S on behalf of the employee as a pick-up amount.

The Library agrees to O.P.E.R.S pick-up during the term of this Agreement.

2. Employees who submitted the Retirement/Resignation Form 417 on or before July 31, 2014 and are eligible to retire from O.P.E.R.S will receive a five thousand dollar (\$5000) buyout upon final payout. Employees must retire on or before December 31, 2014 to receive the above buyout. No employee who submits Form 417 for this purpose may rescind his/her resignation/retirement.

B. Separation from Employment.

1. a. Effective January 1, 2012, employees who have less than ten (10) years CPL service on their retirement date shall not be entitled to payout of unused sick hours at the time of their retirement.

b. Employees who retire from January 1, 2012 through April 7, 2012 will, at the time of retirement, be paid for thirty percent (30%) of unused sick hours up to eight

hundred twenty-five (825) hours in cash at his/her current salary rate. No more than a total of eight hundred twenty-five (825) hours of unused sick time will be eligible for payout.

c. Employees who retire from April 1, 2012 through June 30, 2012 will, at the time of retirement, be paid for twenty-five percent (25%) of unused sick hours up to seven hundred fifty (750) hours in cash at his/her current salary rate. No more than a total of seven hundred fifty (750) hours of unused sick time will be eligible for payout.

d. Employees who retire on or after July 1, 2012 will, at the time of the retirement, be paid for twenty-five percent (25%) of unused sick hours up to five hundred (500) hours in cash at his/her current salary rate. No more than a total of five hundred (500) hours of unused sick time will be eligible for payout.

2. Accumulated but unused vacation time, and accumulated but unused compensatory time will be paid to the employee upon termination of employment. Upon the death of an employee, accumulated but unused vacation time, and accumulated but unused compensatory time will be paid to the employee's beneficiary or estate.

3. A professional employee shall submit her/his resignation to the Human Resources Department by using the form approved by the Library at least one month prior to leaving the Library. A nonprofessional employee shall submit her/his resignation to the Human Resources Department by using a form approved by the Library at least two weeks prior to leaving the Library.

#### ARTICLE XVII: HEALTH AND SAFETY

A. Joint Health & Safety Committee. The Parties shall maintain a Joint Health and Safety Committee. The Library and the Union shall each have an equal number of representatives which shall not exceed three (3) from each party

1. The Committee shall make recommendations to the Human Resources Director or his/her designee, and shall be empowered to:

a. review accident reports filed by bargaining unit employees;

b. study reports filed by bargaining unit employees of possible safety deficiencies or problems;

c. recommend policies, guidelines and training programs for all aspects of health and safety within the Library except with respect to matters pending before a local, state, county, or federal government agency or a court of competent jurisdiction.

2. The Human Resources Director or designee shall respond in writing to written recommendations of the Committee no later than forty five (45) days after receiving the written

recommendations, indicating the resolution and anticipated implementation for each recommendation accepted and the rationale for each recommendation denied. The Human Resources Director or designee may return issues to the Committee for additional information.

3. The Library will provide the Joint Health and Safety Committee with information relating to its responsibilities provided no information shall be disclosed to the Committee which is confidential, proprietary and/or which relates to a matter pending before a local, state, county or federal government agency or a court of competent jurisdiction.

4. Employees serving on the Health and Safety Committee, other than the Union Chairperson, will each be allowed up to twelve (12) hours annually of release time for meetings. In the event employees serving on the Health and Safety Committee need additional release time for meetings or for information gathering, Health and Safety Committee members may use a portion of the release time granted in Article IV.B.1. to employees serving on the Chapter Council, provided written notice is provided to the Library at least ten (10) days in advance of the proposed usage of paid release time.

B. In the event the federal, state, county, or city governments conduct an inspection or a test on one of the Library properties at the request of the Union or the Library or makes a routine test or inspection, the final report on the results of such an inspection or test that relate to the health or safety of the employees that is provided to the Library shall also be provided to the Union.

C. Healthcare Committee.

1. The Healthcare Committee shall include two (2) representatives designated by the Union and two (2) representatives designated by the Library. The Library will provide release time for mutually scheduled meetings, and if an employee was scheduled to work during such meetings, the employee will be compensated for such released time. Union participation in the Healthcare Committee shall not be construed to be a waiver of the Union's right to negotiate with respect to changes, if any, in healthcare benefits as provided in this Agreement.

2. The Healthcare Committee shall meet at mutually agreed times to explore group health insurance plan alternatives and coverage options for full-time and part-time regular employees and to explore vision coverage options. The Healthcare Committee shall make recommendations regarding healthcare to the Director or designee of the Director, with a copy to the SEIU District 1199 Executive Board Member(s).

ARTICLE XVIII: PROHIBITION OF STRIKES AND LOCKOUTS

A. The Union, for itself, its agents, representatives and members, agrees that, during the term of this Agreement, neither it nor they will directly or indirectly instigate, finance, participate in and/or assist any strike, slow down, work stoppage, non-informational picketing, call-ins, failure to report to work or interference of any kind with the Library's operations, deliveries and suppliers, whether the same be in connection with a dispute between the Union and the Library, or between the Union and any other union with any other employer, or between the Library and any other union or organization, group or individual.

B. The Library agrees that there will be no lockout during the term of this Agreement.

C. The Union shall at all times cooperate with the Library in continuing operations in a normal manner and shall actively discourage and endeavor to prevent or terminate any violation of this Article. In the event any violation of this Article occurs, the Union shall promptly notify employees that the strike, slow down, non-informational picketing, work stoppage, call-in or failure to report to work and/or other interference is prohibited and not in any way sanctioned or approved by the Union. Further, the Union shall also promptly request all employees to cease such conduct and to return to work at once.

#### ARTICLE XIX: AUTHORIZING OF ARTICLES

An employee authoring an article may identify herself/himself as an employee of the Library and may mention the Library in such article, provided that the employee indicates that the article is written in her/his individual capacity and not as an employee of the Library, and does not necessarily represent the views of the Library, and further indicates that the Library is in no way responsible for contents of her/his article. A copy of such writing shall be submitted to the Director prior to publication.

#### ARTICLE XX: MISCELLANEOUS

##### A. Staff Quarters.

1. Facilities are provided for the comfort and convenience of all employees in the Main Library building and in each branch. Included are staff lounges, eating facilities, and rest rooms.

2. The cafeteria will be maintained as a facility closed to the general public.

3. The Library will provide the employees at Main Library with rest facilities at Main Library.

4. The Library and its branches shall be smoke-free institutions and smoking shall be prohibited within the buildings and Library-owned vehicles. Employees who wish to

smoke will be permitted to do so in a designated outside smoking area at each Library location; provided, however, night crews shall not be permitted to smoke within a Library location or Library-owned vehicle, due to security requirements.

B. Garnishment of Employees Wages. The garnishment of an employee's wages is governed by Federal law: United States Code, Title 15 (Commerce and Trade), Chapter 41, Subchapter II, Sections 1671 through 1677.

1. When the garnishment of an employee's wages is ordered, the Human Resources Department will notify the employee before any money is deducted from his/her salary, provided the Library has received prior notice from a court of competent jurisdiction.

2. A copy of the order will be placed in the employee's personnel file, as will any other records dealing with the case.

C. Public Library Employees Credit Union. Any employee of the Library may join the Public Library Employees Credit Union for the purpose of saving or borrowing money, and payroll deductions may be arranged for deposits or repayment of loans. The Credit Union is a voluntary organization, and its own rules and regulations will govern its relationships with its members.

D. Infrequent Time Allowances With Pay.

1. An employee receiving American Citizenship shall be allowed time not to exceed seven and one half (7.5) hours on the day he or she takes the oath of allegiance to the United States.

2. Full-time employees required to report for physical examinations for military service may use sick leave time for this purpose.

E. Reimbursement of Mileage. Authorized automobile travel expenses shall be reimbursed at the prevailing IRS rate to be effective so long as the rate change is approved by the Library Board of Trustees.

F. Labor Management Committee.

1. The Library and the Union shall jointly establish a Labor Management Committee (LMC ) to improve communication and address problems and concerns that arise during the life of this Agreement. The LMC may also work jointly on special projects. The LMC will not address active grievances or changes to contract language.

2. The LMC shall consist of three (3) members appointed by the Library and three (3) members appointed by the Union. One designated District 1199 Executive Board Member and the Library Deputy Director or other designated Administrator shall be members of the LMC and part of the three members from each party.

3. The LMC shall establish its own procedures and meet monthly at mutually agreeable times for up to two (2) hours. The Library will provide release time for the LMC meetings. In order to call a meeting, either party must submit a written agenda describing the topics of discussion. If the parties mutually agree that there is no business to be discussed at a given meeting, they may mutually agree to cancel the meeting.

4. The LMC will re-convene by November 5, 2012. The LMC may address any issues consistent with its charge and authority according to the contract. The LMC is specifically charged with discussing the following issues during the time period from November 2012 through the start of contract negotiations after the passage of the Library levy: job bidding, flex-time at Lakeshore Facility, and scheduling (including but not limited to Branches and Main, part-time regular scheduling and Saturday scheduling.) The LMC will make recommendations and forward them to the Director. The LMC may refer recommendations back to the Negotiating Team if a change in contract language is recommended or required. The LMC may not modify contract language.

G. Paperless Paychecks. The Library shall convert to a paperless system for payroll checks on or before April 2, 2010. All employees must elect direct deposit to a bank account or debit card by April 2, 2010. If an employee does not make a direct deposit designation by April 2, 2010, the employee's payroll check will be deposited to a KeyBank PayWorks debit card. The Library will assume the set-up costs for debit cards and initial issuance costs for KeyBank PayWorks debit cards. The Library shall post information regarding the KeyBank PayWorks debit card on the Staff Center shortly after contract ratification.

H. Self Check-Out. The Cost Savings Committee shall institute a pilot program for self check-out at a high circulation branch and evaluate the pilot program on an ongoing basis, as is financially feasible.

#### ARTICLE XXI: DRUG-FREE WORKPLACE

A. The Drug-Free Workplace Act of 1988 requires the Library to provide for a drug-free workplace if the Library wishes to receive grants from any federal agency. From time to time the Library seeks such grants from federal agencies.

B. The unlawful manufacture, distribution, dispensation, possession or use of a controlled substance is prohibited in the workplace. Violations will be subject to discipline up to and including termination.

C. All employees shall notify the Library of any conviction for a violation of a criminal drug statute occurring in the workplace within five (5) days after such conviction.

D. The Library recognizes drug and alcohol dependency as a major health problem. The Library also recognizes drug and alcohol abuse and use as a potential safety and security problem. Employees who believe that they may require professional assistance in dealing with such problems are encouraged to seek professional counseling and/or treatment as may be appropriate through the employee assistance program or otherwise.

E. Commercial Driver's License (COL Drivers). In the event that the Library acquires vehicles that require a COL, the following provisions shall apply:

1. The Library will provide the SEIU District 1199 Executive Board Member(s) and SEIU District 1199 Administrative Organizer with written notice no later than ten (10) days after the Library and/or the Board of Trustees awards a bid on such a vehicle.

2. At the Union's request the Library shall meet with the Union to negotiate the impact of such change, including but not limited to licensing and training issues.

3. Employees in positions that require a COL are required to be tested for drugs and alcohol under the requirements of the Omnibus Transportation Employee Testing Act of 1991. These requirements include pre-employment, random, reasonable suspicion, post-accident, return to duty, and follow-up testing.

4. Employees who are assigned or promoted to a position requiring a COL shall be subject to mandatory testing for alcohol and drugs only to the extent necessary to comply with state or federal laws or regulations requiring such testing. Such testing shall be conducted in accordance with procedures mandated by applicable government regulations.

5. The SEIU District 1199 Executive Board Member(s) or designee will be notified as soon as practicable following the drug/alcohol testing of a bargaining unit employee.

6. Transportation of an employee to a medical center for drug/alcohol testing will be performed or arranged by the Library, unless performed by a law enforcement agency or EMS personnel. Any testing requiring loss of time from work, including travel to and from a testing facility, will be compensated as work time.

7. Pending the results of a drug/alcohol test, the employee will be considered first on paid sick leave, if available, or second, on paid vacation leave, if available. If no paid leave is available the employee will be granted an unpaid leave. If test results are negative, the employee will be returned to duty and any paid leave taken will be restored and any unpaid leave taken will be converted to pay for the employee.

8. When an accident involving a Library vehicle requiring a COL occurs, the driver must immediately notify the designated supervisor of the department to report the

accident. If the accident occurs after Main Library closing time and before 7:00a.m. the following morning, the employee shall notify the designated staff member to report the same.

9. Drug/alcohol testing will be conducted by an independent, qualified Department of Transportation certified medical center, and proper chain of custody procedures will be observed for samples. The medical center, following Department of Transportation regulations, will keep a second urine specimen available for an independent, employee paid testing. Availability of this specimen will be arranged with the medical center by the employee.

10. If the employee fails to remain available for a drug/alcohol test or refuses such testing, he/she will be subject to disciplinary action up to and including discharge consistent with the requirements of just cause.

11. In the event of a positive test result, the employee may be subject to disciplinary action consistent with the requirements of just cause.

12. Results of drug/alcohol testing performed hereunder will be considered medical records and shall be treated as confidential to the extent permitted by law.

13. The Grievance Procedure shall be available for all disputes or discipline relating to drug/alcohol testing.

## ARTICLE XXII: NEGOTIATION PROCEDURES

A. The negotiations and dispute settlement procedures set forth in this Article shall govern negotiations conducted between the Library and the Union and shall be the exclusive procedures to be followed by both parties.

B. Either the Library or the Union may initiate negotiations by letter, at least sixty (60) days but not more than one hundred and twenty (120) days prior to the expiration date of this Agreement. At that time, the Library and the Union will notify SERB of the commencement of negotiations and further advise SERB of the parties' agreement that the impasse procedures identified in this contract will be employed in place of procedures alternatively provided in O.R.C. 4117.10, 4117.14 and related sections.

C. Negotiating teams shall be composed of not more than nine (9) members. The Library and the Union will identify the members of their negotiating teams. Each team may have up to three (3) additional persons as consultants, including chief negotiators or legal counsel.

D. The first negotiation session shall be held within fourteen (14) calendar days of the date the Union or the Library notifies the other party that it has a proposal to present.

E. The scope of negotiations shall be governed by O.R.C. 4117.08.

F. Either party may invite observers to negotiating sessions with prior notice to the other party at least twenty-four (24) hours in advance.

G. When tentative agreement is reached through negotiations, the tentative agreement shall be reduced to writing and shall be submitted to the Union membership for ratification. After ratification, the tentative agreement will be submitted for approval to the members of the Board of Trustees at its next meeting or at a meeting called specially for that purpose.

H. If either party determines that differences of position are so substantial that further negotiations may not produce a satisfactory agreement, or in the event no agreement has been reached prior to the expiration date of the present Agreement, either party may request the Federal Mediation and Conciliation Service (FMCS) to appoint a federal mediator for the purpose of assisting the parties in reaching an agreement.

If, after thirty (30) days from the first meeting with a federal mediator, the Union believes that negotiations cannot be resolved through the procedure outlined above, the Union may engage in a strike upon ten (10) days prior written notice to the Library and to the State Employment Relations Board; provided however, that a strike may not commence prior to the expiration of any collective bargaining agreement or extension thereof.

In the event of a work stoppage, the Library shall have such rights and remedies as are afforded to a public employer by virtue of the laws of the State of Ohio.

#### ARTICLE XXIIa: DRIVER'S RECORD CHECK PROCEDURES

##### A. Definitions.

1. Regular Driver. An employee that: 1) is required by his/her Library position assignments to drive a CPL vehicle; 2) requests to drive a CPL vehicle; or 3) drives his/her own personal vehicle on Library business more than twenty four (24) times in a calendar year. Day shift custodial employees at Main Library and Lakeshore will be deemed to be Regular Drivers.

2. Occasional Driver : An employee that drives his/her own personal vehicle on Library business twenty four (24) or fewer times in a calendar year. Branch and night shift custodians will be deemed to be occasional drivers.

##### B. Procedures For Regular Drivers.

1. All Regular Drivers who attain a position that requires driving a Library vehicle shall be required to take a one-day defensive driving course, to be taken within thirty (30) calendar days of attaining such position.

2. All Regular Drivers shall sign a "Regular Driver 's Agreement" established by the Library that outlines each Regular Driver's reporting responsibilities/procedures relating to

the driver's record including, but not limited to, violations, citations, driver's license suspensions, and revocations. (See Appendix D). All Regular Drivers must sign an authorization form, which permits the Library to conduct a driver's record check. (See Appendix E).

3. All Regular Drivers shall promptly report any accident as outlined in Procedure J504 and in accordance with the Regular Driver's Agreement.

4. The Library shall require all Regular Drivers to maintain "an insurable driving status, per the standards of the Library's fleet insurance carrier" for position descriptions of Library employees required to drive Library vehicles, such as Driver, Computer Networking Technician, Maintenance Mechanic, Custodian II day shift at Main Library and Lakeshore, Automotive Mechanic, Mobile Services employees, Carpenters, and Painters.

5. All Regular Drivers who use a Library vehicle at the Lakeshore facility shall contact the Security Guard at Lakeshore to reserve a Library vehicle.

6. Maintenance of the Regular Driver's List

a. The Facilities Department shall maintain the Regular Drivers' list, which shall consist of all employees who meet the definition of a Regular Driver. The Human Resources Department will be the only Library department permitted to add or remove names from the Regular Drivers' list.

b. All Regular Drivers must sign an authorization form, which permits the Library to conduct a driver's record check. Such checks will occur annually and until the Regular Driver is no longer employed at the Library, or becomes an occasional driver.

c. The Human Resources Department shall inform the Department Supervisor/Manager/Foreman, Facilities Department, and the Regular Driver if the record check shows a record that may not be insurable. The Human Resources Department shall then investigate and initiate further actions, including discipline if necessary, with the employee.

d. A Regular Driver who refuses to sign a driver's check authorization form may be subject to removal from his/her position and to discipline, up to and including termination.

C. Procedures For Occasional Drivers.

1. Occasional Drivers shall be required to present a copy of a valid driver's license and current proof of insurability at the request of the Library when reimbursement is requested for Library business mileage driven in a personal vehicle.

2. Request for Time and Expense, Form #049, rev. 6/2001, shall be revised to include a statement that those driving a Library vehicle or a personal vehicle to attend a

conference/seminar must have an insurable driving record (i.e., not more than six (6) points and/or multiple citations on the driver's record) and a valid driver's license.

3. Claim for Reimbursement, Form #024, rev. 6/96, shall be revised to include a statement that those driving a personal vehicle on Library business and requesting reimbursement, must have an insurable driving record (i.e., not more than six (6) points and/or multiple citations on their driver's record) and a valid driver's license.

4. Forms #049 and #024 will be put in electronic format and placed on the Staff Center when they become available.

5. If the Accounting Department identifies a driver who is seeking reimbursement and who has driven more than twenty four (24) times in a calendar year and the employee is not on the Regular Drivers' list, the Accounting Department shall not process that reimbursement request. The Accounting Department shall return the request to the employee. The Accounting Department shall then notify Human Resources of such instances, for follow-up with the employee. The employee may be reimbursed once he/she is checked per the Regular Driver criteria and is added to the Regular Drivers' list.

D. Disciplinary System.

1. If a driver's record check shows that a Regular Driver has six (6) points or more or multiple citations in a three (3) year period, the steps, outlined below, will be followed for those drivers. However, the circumstances of the employee's specific position and the business needs of the Library will be the primary considerations in proceeding in such circumstances.

2. Six (6) points or multiple violations in a three (3) year period will require an employee's name to be removed from the Regular Drivers' list. Successful completion of a mandatory defensive driving course, at the employee's expense, will reinstate an employee's name and status as a Regular Driver. The driver's record will then be checked semi-annually for one (1) year. If another citation is earned during that period (whether for points or not when he/she has six (6) points), the driver will no longer be eligible to drive a Library vehicle or drive a personal vehicle on Library business. Occasional drivers may use public transportation on work time to attend required work assignments if they are no longer eligible to drive.

The Library will assign other custodial, non-driving duties as may be available at Main and Lakeshore for no more than two custodians at Main and for no more than one custodian at Lakeshore for a maximum of three months. If the employee's record is not cleared during this three-month period, the employee can take a personal leave of up to nine months

where he/she can bid for non-driving duties. If the employee's driving record is not cleared after the end of such nine-month period, the employee shall be removed from the seniority list.

3. Employees whose driver's check indicates a suspended/revoked license shall be immediately withdrawn from driving Library vehicles and may be subject to discipline, up to and including termination.

4. Employees found to have DUI, OWI, or Reckless Operation citations and points on their driver's records may be removed from their driving responsibilities, from any Library position that requires driving and may be subject to discipline, up to and including termination.

Points and/or citations noted on an employee's record in a record check that were not previously communicated to the Library could subject the employee to discipline, up to and including termination.

5. Actions regarding a driver's record will be formally noted in his/her employee record.

E. Accommodations.

1. Accommodations may be made for an employee who cannot drive, when driving would be a regular part of his/her position responsibility, as a result of a serious health condition as certified by his/her health care provider. Accommodations may also be made for employees that cannot drive, when driving would be a regular part of their position responsibilities, as a result of a permanent disability. Circumstances of the specific position and the business need of the Library must be considered in such cases.

ARTICLE XXIIb: MOBILE LIBRARY UNIT

A. A premium of \$1.25 per hour will be paid to the employee driving and one backup driver for a mobile unit which does not require a Commercial Driver's License (COL). A premium of \$1.50 per hour will be paid to the employee driving and one backup driver for a mobile unit which does require a COL. The hourly premium applies for all time the driver and backup driver are assigned to work on the mobile unit. In addition, the driver and backup driver who perform services for up to half (.5) hour of daily preparation time before and/or after road time will receive the premium for such time spent performing road ready checklists and general preparation duties.

B. Premium pay does not apply to sick time, vacation time, holidays or other paid time off. Furthermore, it is understood by both parties that any unpaid time off or off-road time shall not be eligible for premium pay. This shall include but not be limited to: lunch breaks or other

unpaid time; the time an employee is scheduled at the Mobile Library Unit office; scheduled vehicle maintenance or off-road time; or unanticipated off-road time due to mechanical difficulties, weather conditions, or other causes.

C. Overtime for employees eligible for premium pay shall be calculated on the basis of one and one half (1.5) times the sum of the employee's base pay plus premium pay.

1. Employees who work on holidays when the Library is normally closed shall be compensated in accordance with Article VI.A. of the Collective Bargaining Agreement. Premium pay shall be included if the employee is scheduled as the driver or backup driver.

2. Overtime and holiday work shall be scheduled on a rotating basis for those qualified to do the work, in accordance with Article V.E.4. Overtime or holiday work shall be offered to bargaining unit Mobile Library Unit employees prior to offering such work to bargaining unit employees from other branches or departments, non-bargaining unit employees or substitutes .

D. Notwithstanding the provisions above, Mobile Library Unit employees who may be called upon to work on a sixth and/or seventh day in one week shall be paid one and one half (1.5) times their applicable rate of pay for all hours worked on the sixth and/or seventh day. In these circumstances, the driver and backup driver shall receive premium pay calculated on the basis of one and one half (1.5) times the sum of the employee's base pay plus premium pay.

E. A substitute pool may be maintained by the Library to fill staffing needs. Substitutes will not be used to avoid creating positions or adding staff hours for the Mobile Library Unit.

F. Notwithstanding the provisions above, the Mobile Services Manager shall be scheduled as one of the drivers when the Library deems it necessary.

G. If a Commercial Driver 's License (CDL) is required for drivers or backup drivers of any Mobile Library Unit in accordance with the federal or state regulations, the following provisions shall apply:

1. The Library will provide the SEIU District 1199 Executive Board Member and SEIU District 1199 Administrative Organizer with written notice no later than ten (10) days after the Library and/or the Board of Trustees awards a bid on such a vehicle.

2. At the Union's request the Library shall meet with the Union to negotiate the impact of such change, including but not limited to training issues and drug testing.

H. Mobile Library Unit employees may be required to participate in the regular branch-wide system of Saturday rotations.

1. The Mobile Library Unit employees may be required to work a Saturday rotation on the Mobile Library Unit. The Library shall provide a sixty (60) day notice to the Union

to discuss effects. No Mobile Unit employee shall be required to work more than one in two Saturdays.

I. The Mobile Library Unit employees will neither make change nor conduct cash transactions of any kind.

J. The Library shall ensure that the Mobile Library Unit is staffed by at least two (2) employees at all times. Generally, garage employees will be present when the Mobile Library Unit departs. Furthermore, security employees (in-house or contracted) will generally be present upon arrival at the garage at the end of a vehicle run.

1. The Library shall instruct the employees in security procedures prior to the first run of each Mobile Library unit. The Library shall review such procedures with the employees as necessary, allowing the employees to provide input in addressing new situations and concerns as they arise.

K. The Library will equip the Mobile Library Unit with a variety of communications equipment which may include but not be limited to a cell phone, an emergency two-way radio, a Global Positioning System (GPS) receiver, and a pager for weather alerts.

L. The Library shall provide the Mobile Unit employees with training and orientation prior to using the unit for public service. Such training and orientation shall include but not be limited to orientation to the vehicle, instruction in driving and operating the vehicle, and training which provides hands-on driving practice for all Mobile Library Unit employees.

#### ARTICLE XXIII: WAIVER OF NEGOTIATIONS

The parties acknowledge that during the negotiations that resulted in this Agreement, each party had the unlimited opportunity to make proposals with respect to any subject not removed by law from collective bargaining, and that all agreements arrived at by the parties after their exercise of such opportunity are set forth in this Agreement.

Accordingly, for the life of this Agreement, each party voluntarily waives the right and each agrees that the other shall not be obligated, to bargain collectively with respect to any subject not specifically referred to or covered in this Agreement.

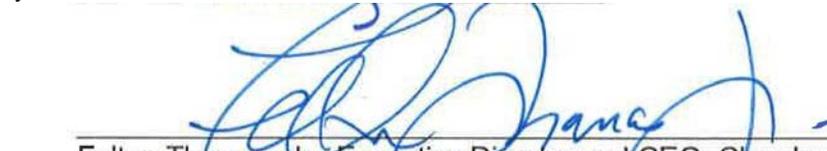
#### ARTICLE XXIV: DURATION

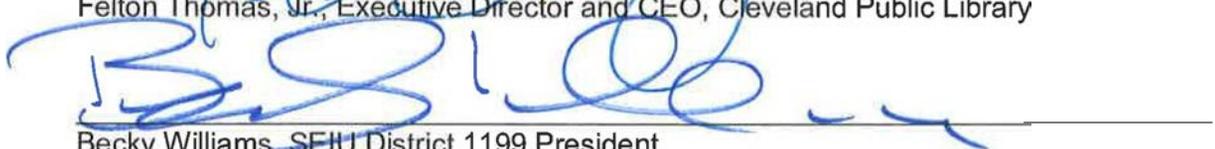
This Agreement shall become effective from January 1, 2014 to midnight, December 31, 2016 and thereafter from year to year unless at least sixty (60) days but not more than one hundred twenty (120) days prior to said expiration date, or any anniversary thereof, either party gives written notice to the other of an intent to negotiate on any or all of its provisions.

Nothing in this Article shall be deemed to prevent an agreement between the Library and the Union to extend the termination date.

IN WITNESS WHEREOF, the parties have hereunto set their hands this 7 --

day of \_\_\_\_\_, 2015.

  
\_\_\_\_\_  
Felton Thomas, Jr., Executive Director and CEO, Cleveland Public Library

  
\_\_\_\_\_  
Becky Williams, SEIU District 1199 President

Effective: December 29, 2013

Base Salary Schedule 2014

Grade	Step	1	2	3	4	5	6	7	8	9	10	11	12
A	Annual	29,493.88	30,674.02	31,900.70	33,176.00	34,503.82	35,883.12	36,600.98	37,332.88	38,080.64	38,841.40	39,619.06	40,410.76
	Bi-Weekly	1,134.38	1,179.77	1,226.95	1,276.00	1,327.07	1,380.12	1,407.73	1,435.88	1,464.64	1,493.90	1,523.81	1,554.26
	Hourly	15.1250	15.7302	16.3593	17.0133	17.6942	18.4016	18.7697	19.1450	19.5285	19.9187	20.3174	20.7235
B	Annual	31,383.56	32,639.36	33,944.82	35,302.02	36,714.08	38,182.30	38,946.70	39,725.40	40,520.74	41,330.12	42,157.44	43,000.36
	Bi-Weekly	1,207.06	1,255.36	1,305.57	1,357.77	1,412.08	1,468.55	1,497.95	1,527.90	1,558.49	1,589.62	1,621.44	1,653.86
	Hourly	16.0941	16.7381	17.4076	18.1036	18.8277	19.5807	19.9727	20.3720	20.7798	21.1949	21.6192	22.0515
C	Annual	33,609.42	34,953.88	36,352.42	37,806.60	39,318.24	40,891.24	41,709.46	42,543.54	43,394.26	44,261.62	45,147.70	46,050.68
	Bi-Weekly	1,292.67	1,344.38	1,398.17	1,454.10	1,512.24	1,572.74	1,604.21	1,636.29	1,669.01	1,702.37	1,736.45	1,771.18
	Hourly	17.2356	17.9250	18.6423	19.3880	20.1632	20.9698	21.3894	21.8172	22.2534	22.6982	23.1527	23.6157
D	Annual	36,221.64	37,670.10	39,177.32	40,744.60	42,374.02	44,068.70	44,950.36	45,849.70	46,765.94	47,702.20	48,655.62	49,628.54
	Bi-Weekly	1,393.14	1,448.85	1,506.82	1,567.10	1,629.77	1,694.95	1,728.86	1,763.45	1,798.69	1,834.70	1,871.37	1,908.79
	Hourly	18.5752	19.3180	20.0909	20.8947	21.7302	22.5993	23.0515	23.5127	23.9825	24.4626	24.9516	25.4505
E	Annual	39,281.58	40,853.28	42,487.12	44,186.22	45,954.22	47,791.90	48,747.92	49,722.92	50,717.68	51,731.68	52,766.22	53,822.08
	Bi-Weekly	1,510.83	1,571.28	1,634.12	1,699.47	1,767.47	1,838.15	1,874.92	1,912.42	1,950.68	1,989.68	2,029.47	2,070.08
	Hourly	20.1444	20.9504	21.7883	22.6596	23.5662	24.5087	24.9989	25.4989	26.0091	26.5290	27.0596	27.6011
F	Annual	42,867.50	44,582.20	46,365.80	48,220.12	50,148.80	52,155.22	53,197.82	54,261.22	55,347.24	56,453.80	57,583.24	58,734.52
	Bi-Weekly	1,648.75	1,714.70	1,783.30	1,854.62	1,928.80	2,005.97	2,046.07	2,086.97	2,128.74	2,171.30	2,214.74	2,259.02
	Hourly	21.9833	22.8627	23.7773	24.7282	25.7173	26.7462	27.2809	27.8263	28.3832	28.9507	29.5299	30.1202
G	Annual	49,024.30	50,984.96	53,024.92	55,145.22	57,351.32	59,645.04	60,838.44	62,054.98	63,296.22	64,561.90	65,852.80	67,170.48
	Bi-Weekly	1,885.55	1,960.96	2,039.42	2,120.97	2,205.82	2,294.04	2,339.94	2,386.73	2,434.47	2,483.15	2,532.80	2,583.48
	Hourly	25.1406	26.1461	27.1922	28.2796	29.4109	30.5872	31.1992	31.8231	32.4596	33.1086	33.7707	34.4464
H	Annual	51,763.66	53,833.26	55,987.36	58,226.48	60,555.56	62,977.98	64,236.64	65,522.08	66,832.22	68,168.62	69,532.84	70,923.58
	Bi-Weekly	1,990.91	2,070.51	2,153.36	2,239.48	2,329.06	2,422.23	2,470.64	2,520.08	2,570.47	2,621.87	2,674.34	2,727.83
	Hourly	26.5455	27.6068	28.7114	29.8597	31.0541	32.2964	32.9419	33.6011	34.2729	34.9582	35.6579	36.3711
I	Annual	57,731.70	60,041.02	62,442.12	64,940.20	67,537.60	70,239.52	71,644.82	73,077.68	74,538.36	76,030.24	77,550.72	79,101.10
	Bi-Weekly	2,220.45	2,309.27	2,401.62	2,497.70	2,597.60	2,701.52	2,755.57	2,810.68	2,866.86	2,924.24	2,982.72	3,042.35
	Hourly	29.6060	30.7902	32.0216	33.3026	34.6346	36.0202	36.7409	37.4757	38.2248	38.9898	39.7696	40.5647
J	Annual	60,961.68	63,400.48	65,936.00	68,573.44	71,316.44	74,168.90	75,652.98	77,165.66	78,708.50	80,283.32	81,888.56	83,526.56
	Bi-Weekly	2,344.68	2,438.48	2,536.00	2,637.44	2,742.94	2,852.65	2,909.73	2,967.91	3,027.25	3,087.82	3,149.56	3,212.56
	Hourly	31.2624	32.5130	33.8133	35.1658	36.5725	38.0353	38.7964	39.5721	40.3633	41.1709	41.9941	42.8341

Effective: December 28, 2014

## Base Salary Schedule 2015

Grade	Step	1	2	3	4	5	6	7	8	9	10	11	12
A	Annual	29,936.14	31,134.22	32,379.10	33,673.64	35,021.22	36,421.32	37,149.84	37,892.92	38,651.86	39,424.06	40,213.42	41,017.08
	Bi-Weekly	1,151.39	1,197.47	1,245.35	1,295.14	1,346.97	1,400.82	1,428.84	1,457.42	1,486.61	1,516.31	1,546.67	1,577.58
	Hourly	15.3519	15.9662	16.6047	17.2685	17.9596	18.6776	19.0512	19.4322	19.8214	20.2175	20.6222	21.0344
B	Annual	31,854.16	33,128.94	34,453.90	35,831.64	37,264.76	38,755.08	39,530.92	40,321.32	41,128.36	41,949.96	42,789.76	43,645.42
	Bi-Weekly	1,225.16	1,274.19	1,325.15	1,378.14	1,433.26	1,490.58	1,520.42	1,550.82	1,581.86	1,613.46	1,645.76	1,678.67
	Hourly	16.3355	16.9892	17.6687	18.3752	19.1101	19.8744	20.2723	20.6776	21.0915	21.5128	21.9435	22.3823
C	Annual	34,113.56	35,478.04	36,897.64	38,373.66	39,907.92	41,504.32	42,335.02	43,181.84	44,045.04	44,925.40	45,825.00	46,741.24
	Bi-Weekly	1,312.06	1,364.54	1,419.14	1,475.91	1,534.92	1,596.32	1,628.27	1,660.84	1,694.04	1,727.90	1,762.50	1,797.74
	Hourly	17.4941	18.1939	18.9219	19.6788	20.4656	21.2843	21.7102	22.1445	22.5872	23.0387	23.5000	23.9699
D	Annual	36,765.04	38,235.34	39,764.92	41,355.86	43,009.72	44,729.62	45,624.80	46,537.66	47,467.42	48,417.46	49,385.44	50,372.92
	Bi-Weekly	1,414.04	1,470.59	1,529.42	1,590.61	1,654.22	1,720.37	1,754.80	1,789.91	1,825.67	1,862.21	1,899.44	1,937.42
	Hourly	18.8538	19.6078	20.3923	21.2081	22.0562	22.9383	23.3973	23.8654	24.3422	24.8295	25.3259	25.8323
E	Annual	39,871.00	41,466.10	43,124.38	44,848.96	46,643.48	48,508.72	49,479.04	50,468.86	51,478.44	52,507.52	53,557.66	54,629.38
	Bi-Weekly	1,533.50	1,594.85	1,658.63	1,724.96	1,793.98	1,865.72	1,903.04	1,941.11	1,979.94	2,019.52	2,059.91	2,101.13
	Hourly	20.4466	21.2647	22.1151	22.9995	23.9197	24.8763	25.3739	25.8814	26.3992	26.9269	27.4655	28.0151
F	Annual	43,510.48	45,250.92	47,061.30	48,943.18	50,900.98	52,937.56	53,995.76	55,075.28	56,177.42	57,300.88	58,446.96	59,615.40
	Bi-Weekly	1,673.48	1,740.42	1,810.05	1,882.43	1,957.73	2,036.06	2,076.76	2,118.28	2,160.67	2,203.88	2,247.96	2,292.90
	Hourly	22.3130	23.2056	24.1340	25.0991	26.1031	27.1474	27.6901	28.2437	28.8089	29.3850	29.9728	30.5720
G	Annual	49,759.58	51,749.62	53,820.26	55,972.54	58,211.66	60,539.70	61,751.04	62,985.78	64,245.74	65,530.14	66,840.80	68,177.98
	Bi-Weekly	1,913.83	1,990.37	2,070.01	2,152.79	2,238.91	2,328.45	2,375.04	2,422.53	2,470.99	2,520.39	2,570.80	2,622.23
	Hourly	25.5177	26.5383	27.6001	28.7038	29.8521	31.0460	31.6672	32.3004	32.9465	33.6052	34.2773	34.9631
H	Annual	52,540.28	54,640.82	56,827.16	59,099.82	61,463.74	63,922.56	65,200.20	66,504.88	67,834.78	69,191.20	70,575.96	71,987.50
	Bi-Weekly	2,020.78	2,101.57	2,185.66	2,273.07	2,363.99	2,458.56	2,507.70	2,557.88	2,609.03	2,661.20	2,714.46	2,768.75
	Hourly	26.9437	28.0209	29.1421	30.3076	31.5199	32.7808	33.4360	34.1051	34.7870	35.4826	36.1928	36.9167
I	Annual	58,597.76	60,941.66	63,378.64	65,914.16	68,550.56	71,293.04	72,719.40	74,173.84	75,656.62	77,170.60	78,713.96	80,287.74
	Bi-Weekly	2,253.76	2,343.91	2,437.64	2,535.16	2,636.56	2,742.04	2,796.90	2,852.84	2,909.87	2,968.10	3,027.46	3,087.99
	Hourly	30.0501	31.2521	32.5019	33.8021	35.1541	36.5605	37.2920	38.0378	38.7982	39.5746	40.3661	41.1732
J	Annual	61,876.10	64,351.30	66,925.04	69,602.00	72,386.08	75,281.44	76,787.62	78,323.18	79,888.90	81,487.64	83,116.80	84,779.50
	Bi-Weekly	2,379.85	2,475.05	2,574.04	2,677.00	2,784.08	2,895.44	2,953.37	3,012.43	3,072.65	3,134.14	3,196.80	3,260.75
	Hourly	31.7313	33.0007	34.3205	35.6933	37.1211	38.6058	39.3783	40.1657	40.9687	41.7885	42.6240	43.4766

Effective: December 27, 2015

Base Salary Schedule 2016

Grade	Step	1	2	3	4	5	6	7	8	9	10	11	12
A	Annual	30,385.42	31,601.18	32,865.04	34,178.56	35,546.68	36,967.84	37,707.28	38,461.28	39,231.40	40,015.56	40,816.36	41,632.24
	Bi-Weekly	1,168.67	1,215.43	1,264.04	1,314.56	1,367.18	1,421.84	1,450.28	1,479.28	1,508.90	1,539.06	1,569.86	1,601.24
	Hourly	15.5822	16.2057	16.8538	17.5275	18.2290	18.9578	19.3370	19.7237	20.1187	20.5208	20.9315	21.3499
B	Annual	32,332.04	33,625.80	34,970.78	36,369.06	37,823.76	39,336.44	40,123.98	40,926.34	41,745.34	42,579.16	43,431.70	44,300.10
	Bi-Weekly	1,243.54	1,293.30	1,345.03	1,398.81	1,454.76	1,512.94	1,543.23	1,574.09	1,605.59	1,637.66	1,670.45	1,703.85
	Hourly	16.5805	17.2440	17.9337	18.6508	19.3968	20.1725	20.5764	20.9878	21.4079	21.8355	22.2727	22.7180
C	Annual	34,625.24	36,010.26	37,451.18	38,949.30	40,506.70	42,127.02	42,969.94	43,829.50	44,705.70	45,599.32	46,512.44	47,442.46
	Bi-Weekly	1,331.74	1,385.01	1,440.43	1,498.05	1,557.95	1,620.27	1,652.69	1,685.75	1,719.45	1,753.82	1,788.94	1,824.71
	Hourly	17.7565	18.4668	19.2057	19.9740	20.7726	21.6036	22.0359	22.4767	22.9260	23.3843	23.8525	24.3294
D	Annual	37,316.50	38,808.64	40,361.62	41,976.22	43,654.78	45,400.68	46,309.12	47,235.76	48,179.30	49,143.64	50,126.44	51,128.74
	Bi-Weekly	1,435.25	1,492.64	1,552.37	1,614.47	1,679.03	1,746.18	1,781.12	1,816.76	1,853.05	1,890.14	1,927.94	1,966.49
	Hourly	19.1366	19.9019	20.6982	21.5262	22.3870	23.2824	23.7483	24.2234	24.7073	25.2019	25.7058	26.2198
E	Annual	40,469.00	42,088.28	43,771.26	45,521.84	47,343.14	49,236.46	50,221.34	51,225.72	52,250.64	53,295.06	54,361.06	55,448.90
	Bi-Weekly	1,556.50	1,618.78	1,683.51	1,750.84	1,820.89	1,893.71	1,931.59	1,970.22	2,009.64	2,049.81	2,090.81	2,132.65
	Hourly	20.7533	21.5837	22.4468	23.3445	24.2785	25.2494	25.7545	26.2696	26.7952	27.3308	27.8775	28.4353
F	Annual	44,163.08	45,929.78	47,767.20	49,677.42	51,664.60	53,731.60	54,805.66	55,901.56	57,020.08	58,160.44	59,323.68	60,509.80
	Bi-Weekly	1,698.58	1,766.53	1,837.20	1,910.67	1,987.10	2,066.60	2,107.91	2,150.06	2,193.08	2,236.94	2,281.68	2,327.30
	Hourly	22.6477	23.5537	24.4960	25.4756	26.4946	27.5546	28.1055	28.6674	29.2410	29.8258	30.4224	31.0306
G	Annual	50,506.04	52,525.98	54,627.56	56,812.08	59,084.74	61,447.88	62,677.42	63,930.62	65,209.30	66,513.20	67,843.36	69,200.56
	Bi-Weekly	1,942.54	2,020.23	2,101.06	2,185.08	2,272.49	2,363.38	2,410.67	2,458.87	2,508.05	2,558.20	2,609.36	2,661.56
	Hourly	25.9005	26.9364	28.0141	29.1344	30.2999	31.5117	32.1422	32.7849	33.4407	34.1093	34.7915	35.4875
H	Annual	53,328.34	55,460.34	57,679.44	59,986.42	62,385.70	64,881.44	66,178.06	67,502.50	68,852.16	70,228.86	71,634.68	73,067.54
	Bi-Weekly	2,051.09	2,133.09	2,218.44	2,307.17	2,399.45	2,495.44	2,545.31	2,596.25	2,648.16	2,701.11	2,755.18	2,810.29
	Hourly	27.3479	28.4412	29.5792	30.7622	31.9927	33.2725	33.9375	34.6167	35.3088	36.0148	36.7357	37.4705
I	Annual	59,476.82	61,855.82	64,329.46	66,902.68	69,578.86	72,362.42	73,810.36	75,286.38	76,791.52	78,328.12	79,894.62	81,492.06
	Bi-Weekly	2,287.57	2,379.07	2,474.21	2,573.18	2,676.11	2,783.17	2,838.86	2,895.63	2,953.52	3,012.62	3,072.87	3,134.31
	Hourly	30.5009	31.7209	32.9894	34.3091	35.6814	37.1089	37.8514	38.6084	39.3802	40.1682	40.9716	41.7908
J	Annual	62,804.30	65,316.68	67,928.90	70,645.90	73,471.84	76,410.62	77,939.68	79,498.12	81,087.24	82,709.90	84,363.76	86,050.90
	Bi-Weekly	2,415.55	2,512.18	2,612.65	2,717.15	2,825.84	2,938.87	2,997.68	3,057.62	3,118.74	3,181.15	3,244.76	3,309.65
	Hourly	32.2073	33.4957	34.8353	36.2287	37.6779	39.1849	39.9690	40.7682	41.5832	42.4153	43.2634	44.1287

## APPENDIX B -- Bargaining Unit Classification Grades

### CLEVELAND PUBLIC LIBRARY BARGAINING UNIT CLASSIFICATION GRADES

#### GRADE: J

Acquisitions Coordinator  
Catalog Coordinator

#### GRADE: I

Acquisitions Librarian- Serials  
Senior Catalog Librarian  
Special Collections Project Librarian  
Services to Seniors Librarian  
History Collection Librarian  
Map Collection Librarian  
Senior Subject Department Librarian  
CLC Librarian  
Photograph Collection Librarian  
Early Childhood Coordinator  
LBPH Librarian  
School Age Coordinator  
Teen Coordinator

#### GRADE: H

Children's Librarian  
Teen Librarian  
Adult Librarian  
Network Specialist  
Website Coordinator  
Subject Department Librarian  
Acquisitions Librarian  
Catalog Librarian  
High Demand Librarian  
Collection Management Librarian

#### GRADE: G

Web Applications Specialist

#### GRADE: F

Graphics Designer  
Library Assistant- Mobile Services  
Library Assistant- Computer Emphasis  
Library Assistant- Adult Emphasis  
Library Assistant- Youth Emphasis  
Library Assistant – LBPH  
Subject Department Library Assistant  
Catalog Assistant  
Acquisitions Assistant- Serials  
Computer Networking Technician  
Telecommunications Technician  
Carpenter  
Maintenance Mechanic

#### GRADE E:

Accounting Specialist  
Audio-Video Equipment Specialist  
Shelf Department Assistant  
Acquisitions Assistant  
Preservation Assistant  
Automotive Mechanic  
Painter

#### GRADE: D

Offset Press Technician  
Print Production Specialist  
Accounting Clerk  
Library Systems Application Clerk  
Lending Department Coordinator  
Subject Department Senior Clerk  
Preservation Senior Technician  
Receiving & Distribution Associate  
Technical Services Associate

#### GRADE: C

Senior Clerk-LBPH  
Lending Department Senior Clerk  
Materials Processing Assistant  
Technical Services Senior Clerk  
Custodian III  
Driver

#### GRADE: B

Receptionist  
Branch Clerk  
Electronic Duplicating Technician  
LBPH Clerk II  
Youth Services Clerk  
Subject Department Clerk  
Materials Processing Senior Technician  
Receiving & Distribution Technician  
Shipping Clerk  
Custodian II (Days & Branches)  
Custodian 11/Clerk  
Shipping Clerk- LBPH

#### GRADE: A

Lending Department Clerk  
Shelf Department Clerk  
Materials Processing Technician  
Technical Services Clerk  
Custodian I (Night Shift)  
Preservation Technician

# APPENDIX C -- Position Description for Volunteers

## POSITION DESCRIPTION

**TITLE:** VOLUNTEER

**REPORTS TO:** Branch Manager/Department Head

**JOB PURPOSE:**

Under close supervision, performs library support activities for library/public service. Work includes duties such as those listed below:

### PRINCIPAL DUTIES AND RESPONSIBILITIES

1. Complies with work scheduling and attendance requirements and duties as discussed with supervisor.
2. Consistently presents Cleveland Public Library and its services in a positive manner and adheres to customer service guideline and procedures as established by the Library.
3. Maintains appearance of Library collections by washing circulating materials and removing date due stickers from circulating items. Identifies materials for possible repair.
4. Assists with bulletin boards and displays under supervision.
5. Provides assistance with crafts in children's programming under supervision.
6. Picks up books, stray materials from around the Library, push in chairs.
7. Maintains clipping files containing special community interests.
8. Greets patrons and conducts tours of the Library.
9. Listens to book reports for Library-sponsored reading clubs.
10. Assists and/or participates in storytelling and Library programs under supervision.

Volunteers will not be used to replace bargaining unit positions or used in such a way to reduce staffing levels. The Library shall utilize volunteers to perform Library support activities which add value to the Library and public service.

# APPENDIX D -- Regular Driver's Agreement

## **Cleveland Public Library Regular Driver's Agreement**

*As a regular driver (as defined in Article XXIIa. A of the Contract) I hereby agree to the following:*

*I agree to inform the Cleveland Public Library of any license suspension, revocation, cancellation, lost privilege or disqualification.*

*(Such notice must be made no later than 72 hours following the day on which the employee received notice of the action).*

*I agree to inform the Cleveland Public Library within 30 (thirty) calendar days of any conviction of a moving traffic violation.*

*Note: Parking tickets are not moving violations and are, therefore, not included in this requirement.*

*I agree to immediately inform my immediate supervisor (or designee) of any motor vehicle accident in which I am involved while on the job.*

\_\_\_\_\_  
Employee's Name- Please Print

\_\_\_\_\_  
Employee's Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Date

# APPENDIX E -- Driver's Record Check Authorization/Notification

## **CLEVELAND PUBLIC LIBRARY** **NOTICE REGARDING DRIVING RECORD INVESTIGATION**

This is to inform you that as a part of the Cleveland Public Library's procedure for processing employment applications and during employment of regular drivers as defined in Article XXIIa in the Collective Bargaining Agreement, the Library may obtain from a credit report agency a consumer report containing information related to your driving record.

The Cleveland Public Library will not obtain such a report without your signed authorization. This disclosure and the accompanying authorization are continuing in nature unless an employee's status changes from that of a regular driver to that of an occasional driver.

The Cleveland Public Library complies with the Fair Credit Reporting Act, which provides consumers with rights regarding consumer reports and which places specific obligations on employers using consumer reports.

### **DRIVING RECORD INVESTIGATION AUTHORIZATION**

In connection with my employment with the Cleveland Public Library, I understand that investigative background inquiries will be made into my driving record. Further, I understand that the Cleveland Public Library will be requesting information from various agencies which maintain records concerning my activities related to my driving.

I authorize the Cleveland Public Library to obtain from a consumer reporting agency a report on my driving record from time to time during my employment with the Cleveland Public Library. I have been advised that this type of report is a normal part of the employment process for positions that require or may require the operation of a motor vehicle belonging to the Cleveland Public Library or the operation of my own vehicle for business on behalf of the Cleveland Public Library.

Print Full Name \_\_\_\_\_

Social Security Number \_\_\_\_\_ Date of Birth\* \_\_\_\_\_

Current Street Address \_\_\_\_\_

City, State, and Zip Code \_\_\_\_\_

— — — Driver's License Number \_\_\_\_\_

State: \_\_\_\_\_

Applicant's Signature \_\_\_\_\_

\* Date of Birth is being requested in order to obtain accurate retrieval of records.



## CLEVELAND PUBLIC LIBRARY

325 Superior Avenue • Cleveland, Ohio 44114 • 216.623.2800 • www.cpl.org

**To: CPL Leadership Team; SEIU District 1199 Membership**

**From: Negotiating Team**

**Date: May 5, 2014**

**Re: Negotiating Team Consensus Statement**

---

As noted in newsletters, the Negotiating Team used the Interest-Based Bargaining ("IBB") process. This process is significantly different from "traditional" bargaining in which each party arrives with pre-determined "demands" and then the parties haggle over these options or continue to issue new demands. Instead, during IBB, the parties each bring to the table a brief description of various issues of concern -- areas in which problems have been experienced or for which there are opportunities and desire for positive change.

Once the issues have been identified, both parties identify the interests connected with the issue at hand. Interests include needs, desires, goals and, sometimes, potential limitations or concerns. Then, a brainstorming process is initiated, generating a list of possible solutions to the issue at hand. While these options are being offered, every effort is made to avoid evaluating the options or commenting upon them. When the group seems to have listed all the options that they can think of, each option is then evaluated based on three standard criteria: is it feasible? Is it beneficial? Is it acceptable? ("F, B, A")

Any option which fails on *any* of the three criteria is eliminated from further consideration (although modifications can be made and offered as a new option). Then, the teams jointly consider all "FBA" options and begin to craft a final solution that is determined by consensus. A final solution may have many parts but not every issue or solution can or needs to be covered by contract language. Issues which do not lend themselves to contract language are still valuable and important parts of the contract negotiating process. The ability to address the concerns underlying these issues is an important advantage provided by the IBB system. So, solutions are sorted into those for which contract language will be drafted and those which will be addressed in other ways.

This consensus statement reflects the process and the product of discussions over a number of important topics. The items listed in these statements are those for which

contract language is not yet appropriate or necessary. If appropriate, some of these items may be incorporated into the contract during future contract negotiations.

The Negotiating Teams have met to discuss the following issues: Rewarding Employees; Computer Aides, Discipline Process; Problem Resolution; Staff Productivity; Job Bidding; Health, Safety, and Security; Job Classifications, Scheduling and Staffing.

The following solutions were agreed to by consensus:

Human Resources will work with appropriate parties to:

Issue 1: Rewarding Employees

- Create an updated evaluation form and process which will seek input from the union at least twenty-one (21) days prior to finalization of the evaluation form and process
- Train managers who will be doing evaluations
- Train employees regarding the evaluation process
- Develop an ongoing leadership training program and process for employees to apply and be selected for the program.
- Develop and implement a "Work a day in my shoes" two-year pilot program (subject to the scheduling needs of the Library.) Participation is optional for employees.

Issue 2: Computer Aides

- Provide additional training for branch Computer Aides
- Provide uniform training for Computer Aides for the services that they are expected to provide
- Explore offering and promoting existing online computer training courses (for example: Gale Courses, formerly Ed2Go )
- Provide a mechanism by which branch Computer Aides can collaborate with TechCentral to get and give feedback, decide what trainings should be provided to the public and help to develop and prepare trainings for patrons.
- Provide continuing education for Computer Aides to help them maintain and enhance their skill set.

Issue 3: Discipline Process

Human Resources will create or modify specific forms and provide trainings as described below:

- Counseling Memos:

- o Create a uniform counseling memo template
- - o Disclaimer: include on the form a disclaimer to indicate that signature does not equate with agreement, only signifies employee is aware of the content
  - o Create a section on the form where employee may make a response or rebuttal
  - o Train managers regarding purpose and use of counseling memos
  - o Counseling memo form indicates that item is counseling, not a written reprimand
  - o Negotiating team will send out a notice to membership regarding purpose, format and use of counseling memos
- Disciplinary Process:
  - o Train managers and notify/inform employees about the steps of the disciplinary process
  - o Create a discipline form/template clearly labeled to differentiate from counseling memo (within 90 days of ratification.)
  - o Forms created, if any, are posted with online forms and used as a template

#### Issue 5: Staff Productivity

- Investigate the possibility of standing/alternative work stations. (Administrative team to investigate with Health and Safety Committee, report to Labor Management Committee (LMC))

#### Issue 6: Job Bidding

Human Resources will strive to improve communication and understanding about the hiring process as described below:

- Create a document in ESS or on the Staff Intranet describing the steps and procedures of the job bidding process from beginning to end. (e.g. post link in job description)
- Provide assistance to internal candidates in navigating the online application
- Investigate making an instructional video describing how to apply for jobs at CPL
- Encourage staff members to add positive records and volunteer experiences to their employee file
- Notify applicants in cases where the hiring timeline will not be met

- Have an application information checklist available so applicants will know which information they will need to provide in the online application on the Staff Intranet
- On the Staff Intranet under HR documents, place a sample job application and/or a completed example
- Encourage applicants to attach resumes and cover letters for all positions
- In accordance with Article X of the current contract language, the library will notify an applicant if they are deemed unqualified to apply for a position. If a bargaining unit applicant is deemed to be unqualified to apply for a position, they are entitled to an explanation of the reason(s) that they were deemed unqualified upon request to Human Resources.
- Investigate improving the online application to be more user friendly.
- Investigate another online application service
- Explore the Munis capability to be more HR-friendly
- Publicize the interviewing and resume resources already available to staff such as books, DVDs, resume and other software, online courses, and so on.
- Explore having SEIU provide job interview training for membership
- Explore creating a partnership of Labor and Management to provide optional resume and job interview training for staff on free time

#### Issue 7: Health and Safety and Security

Human Resources in partnership with Safety and Protective Services will address the following issues:

- Train staff for violent intruders
- Training of staff in processes and procedures for handling and reporting injuries.
- During new hire orientation/training, provide safety and security training; add this to orientation checklist
- Offer staff training on how to defuse confrontational situations
- Periodic voluntary training offered on the use of the AED

The Human Resources Department will also address the following issues:

#### Issue 8: Job Classifications

- Revise branch Computer Aides job description
- Review skilled trades positions for proper classification and compensation to address recruitment and retention problems. Explore creating helper /assistant skilled trade positions (similar to apprenticeship)

**The Labor Management Committee (LMC)** is empowered to address the following issues:

Issue 2: Computer Aides

- Develop a process to recertify Computer Aides every three years through third-party testing and create a process by which to provide training and remediation process in case deficiencies are found. The LMC determines remediation process in 57)

Issue 4: Problem Resolution

- Explore providing Crucial Conversations training for all staff
- Explore training all union delegates and HR selected team in FMCS conflict resolution and EASE@WORK resources to include all managers
- Formalize the current conflict resolution process used by HR. SEIU delegates included in the process if bargaining union members are affected or involved
- Revisit the Staff Code of Conduct
- Provide team building training opportunities for branches and departments
- Explore providing emotional intelligence training for all staff
- Explore creating an in-house peer mediation program with Federal Mediation and Conciliation Service (FMCS) training and mentoring

Issue 5: Staff Productivity:

- Refer to the LMC investigation of a process to allow employees to voluntarily work events outside the scope of their regular work duties as art of their regular paid work week.

Issue 9: Scheduling:

*Flexible Scheduling*

- Revisit instituting flexible scheduling in Technical Services including reviewing the following options:
  - o Allow for three ten-hour workdays and two partial-days on a rotational basis at Lakeshore
  - o A set revolving schedule for people using flexible scheduling
  - o Allow Lakeshore staff to work an earlier shift
- The Labor Management Committee (LMC) creates and implements pilot project flex-time at all Technical Services departments with more than four bargaining

unit members, with first bidding period to take place for the November 15, 2014 vacation bid period and LMC makes final determination regarding pilot project no later than May 31, 2016

- The library may consider changing the existing custodial hours to meet the library's needs including end-of-day and Saturday roving custodians. SEIU representatives will be involved in any discussion of change in hours.
- The Library may create a temporary voluntary long-term assignment not to exceed three months with a mutual option to return to position within 30 days (either the Library or the employee can choose to return employee to original position.)

The CPLFIT Committee is empowered to:

#### Issue 5: Staff Productivity

- Host quarterly stress-reduction work/life balance events on non-work time
- Encourage team-building activities (potlucks, birthday parties, etc.)

#### Issue 6: Job Bidding

- Encourage current employees to take advantage of the current resources available to patrons regarding resumes and job interviews.
- Have resume and job interview sessions at staff development day and/or CPL FIT

#### Issue 7: Health and Safety and Security

- Post videos to the CPL FIT site about safety and violent intruders.

The Health and Safety Committee will be empowered to address the following:

#### Issue 7: Health and Safety and Security

- Have an annual safety inspection for every building, inside and out
- Investigate better lighting and video surveillance in parking lots
- Review all buildings and work environments to designate safe spaces and shelter-in-place locations
- Eliminate blind spots, where possible, and improve video surveillance within buildings
- Conduct an internal security assessment at all CPL locations to determine the appropriate level of security needed (already in progress).
- Replace unsafe furniture (Furniture replacement is done as an ongoing process)
- Coordinate the Health & Safety Committee and the Safe Spaces Task Force.

The Reclassification Committee will be empowered to:

Issue 8: Job Classifications

- Look at job classifications (grade) for Library Assistant Computer Aide position

Public Services will work with appropriate personnel to:

Issue 8: Computer Aides

- Investigate setting aside computers dedicated to training and/or one-on-one classes in branches
- Create a centralized structure, similar to Youth Services structure, coordinated by TechCentral to provide a method for Computer Aides to communicate when they want to get ideas and provide feedback.
- Better utilization of the Staff Intranet Computer Aide Corner for feedback and dialog (similar structure to Youth Services)
- Put lesson plans/handouts on Computer Aide Corner for all to access
- Provide branch staff with portable dedicated work space with computer

Public Services will also address the following issues as they relate to Computer Aides' participation regarding classes for patrons:

- Collaboration between branch staff and TechCentral as to which classes should be offered and appropriate scheduling according to branch needs
- Create patron class request system for branch classes
- Implement a mechanism by which additional classes can be taught at the branches (for example: have TechCentral teach more classes, allow branch Computer Aides to teach classes, etc.)
- Provide more classes in the branches using branch and/or Tech Central Computer Aides based on customer feedback/ demand
- Allow TechCentral, Branch Computer Aides, Branch Managers and other appropriate parties to collaborate and determine specific goals for specific computer training programs that suit that the branch community
- Explore offering and promoting existing online computer training courses (for example: Gale Courses (formerly known as Ed2Go)
- Provide a mechanism by which branch Computer Aides can participate in developing training. Collaborate with Tech Central to get feedback/ decide what trainings/ include Computer Aides in preparing trainings for patrons

- Measure patron satisfaction, expectations, and current effectiveness of service
- Better clarify the types of help or assistance that any staff are able to provide to patrons
- Create/develop a system wide assessment to gauge patron needs and interest regarding computers and training.

#### Issue 4: Staff Productivity

- Review number of service points in branches and departments
- Initiate a two-year pilot project for patron self-pick-up of holds: one East side branch, one West side branch
- Pilot updating signage at two branches to identify sections. Public Services and Graphics work out template, to be included in 2014 operational plans

#### Issue 2: Health and Safety and Security

- In coordination with Safety and Protective Services, branch managers should build and maintain good relationship with local police precincts, CMHA security, and CMSD police.

#### Issue 5: Scheduling & Staffing

##### *Scheduling*

- Reevaluate cookie-cutter operating hours at branches and consider creating branch operating hours according to neighborhood need. (The Library Board of Trustees is currently examining operating hours system-wide)
- Explore scheduling branch managers to close at least one late day a week, excluding summer lunch program days
- Designate specific weeks of the year for school visits, allowing children's librarians and library assistants to work flexible hours to get to the schools, where school visits cannot be accomplished during regular hours (Summer Reading Club, Kindergarten Sign-Up, Library Card Sign-Up)

##### *Staffing*

The Board of Trustees Task Force will continue to:

- Reevaluate staffing levels at branches
- Reevaluate usage patterns at branches, especially on Saturdays
- Review service points so we can adequately staff
- Evaluate the number and location of branches
- Evaluate the number of service points at main
- Evaluate drive-up window hours
- Investigate staffing branches by region rather than building all the time

Information Technology will address the following issues in partnership with appropriate stakeholders:

Issue 4: Staff Productivity

- Explore ways to streamline and improve staff access to printers such as making a staff printer available or reinstating staff ability to print to manager's printer

Issue 5: Scheduling

- Investigate and, if feasible, implement a single-call call-off system that provides timely notification to appropriate person(s.)

The Knowledge Office will address the following issues in coordination with appropriate agency: Issue 4: Staff Productivity

- Encourage all staff to provide input on how to streamline workflow in their area.
- Online staff suggestion box for improving processes and procedures

Issue 2: Health and Safety and Security

- Updated training for staff regarding circulation and patron policies. Establish a baseline staff understanding with a notice after negotiations, then periodically email updated procedures to staff.

Issue 2: Health and Safety and Security

- Procedures in place for dealing with contaminated materials returned to library
- Create a clear set of procedures for reporting incidents
- Create an online form for reporting buildings issues
- Clarify procedure for staff regarding security gates
- Better utilization of maintenance contract for security gates
- Create printed safety and security manuals for each public service agency
- Create and maintain clear procedures for each type of incident: violent intruder, theft, mental health issues, fire, pests, accidents and injuries, confrontations, environmental concerns, weather issues, bomb threat/suspicious package, acts of terrorism, etc. (Clarify panic button procedures)
- Complete review and update of policies and procedures manual and disaster management manual, and post on Staff Intranet

- Explore developing better coordination of incident reporting and record keeping between SPS and G45
- Ban high-incident patrons (see patron guidelines)
- Assure that security irregularity reports records are accessible to staff in each agency

Technical Services will address the following issues:

Issue 4: Staff Productivity

- Reinforce that there should be no processing for new books at branches and main library departments.
- Educate managers and staff about how to use Collections Management to maintain the collection.
- With assistance of the Information Technology, investigate automated options to evaluate and redistribute materials based upon demand and availability and report to LMC

Property Management will address the following:

Issue 5: Scheduling

- The Library will make its best effort to allow branch custodians to stay in their own Public Services region as defined in VII.2.b and continue to the use of substitute custodian positions per current contract language
- Branch custodians call off sick to Property Management. Property Management notifies Branch Manager.
- Prior to each bidding period, the current governing custodian vacation bidding lists shall be posted and a copy sent out by email to all custodians with a copy to the SEIU District 1199 Administrative Organizer.

SEIU Executive Members will address the following issues:

Issue 2: Health and Safety and Security

- Have two union representatives on the Safe Spaces Task Force

Deputy Director/Chief Operations Officer will address the following:

Issue 3: Job Classification

- Reconvene CPL Lean Six Sigma trainees to discuss and plan how to tackle library inefficiencies.

- Explore developing better coordination of incident reporting and record keeping between SPS and G4S
- Ban high-incident patrons (see patron guidelines)
- Assure that security irregularity reports records are accessible to staff in each agency

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MEMORANDUM OF UNDERSTANDING

Between

SEIU DISTRICT 1199, WV/KY/OH THE HEALTH CARE

and SOCIAL SERVICE UNION, CTW, CLC

and

THE CLEVELAND PUBLIC LIBRARY

This Memorandum of Understanding (MOU) sets forth the terms and understanding between SEIU District 1199, WV/KY/OH The Health Care and Social Service Union, CTW, CLC (the "Union" or "SEIU") and The Cleveland Public Library (the "Library") to memorialize the Union and the Library's mutual desire to work collaboratively to make the summer lunch program work at all locations according to the following stipulations:

- a. The Branch Custodian may sign for the lunches in the rooming and place in the refrigerator. However, Branch Custodians shall not be responsible for counting or inspecting the lunches.
- b. The Library shall make every attempt to work with the provider to narrow the delivery window to 9:30 a.m. or later.
- c. The Library shall not hold SEIU members responsible for discrepancies or liabilities involving the summer lunch program.
- d. Unless there are fewer than two Site Supervisors designated for a location, Managers will remain on the Saturday rotation schedule and work some evening shifts during the summer lunch program.
- e. In the absence of non-SEIU lunch program staff, SEIU members may sign for lunches; count them; inspect them; serve, monitor, and clean during lunch; and complete the paperwork, except as limited in paragraph a above with reference to Custodians.
- f. SEIU members will be trained before being involved in the lunch program. Multiple CPL-site trainings will be available.
- g. Site Supervisor duties stay the same as they are presently, i.e., cleaning, dumping lunches, etc.
- h. The Branch Manager is always ultimately responsible for the summer lunch program at her/his branch.
- i. Whenever possible, the Branch Manager or a non-SEIU member will assume the duties of Site Supervisor.
- j. SEIU members at each location may volunteer to be the alternate Site Supervisor.
- k. Within thirty (30) days of ratification of the 2014-2017 contract, the Library and the Union shall create an evaluation group comprised of three (3) Library representatives and three (3) SEIU representatives, which will be charged with making the summer lunch program work as efficiently and equitably as possible.

This MOU shall remain in effect for the duration of the 2014-2017 contract between the Union and the Library.

I-70

For the Union

3/25/14

Date/Time

*Craig Tombs*

For the Library

3/25/2014

Date/Time

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